

## International mail service availability chart (Updated on April 14)

How to read the table

The countries/territories whose status has changed since the announcement on January 30, 2026 are indicated in yellow and underlined.

Due to the ongoing reduction in transportation capacity to various countries and territories, there may be delays in the delivery of posted international mail.

In addition, posted mail addressed to countries and territories that cannot be delivered due to transportation route disruptions or other reasons may be returned and the postage may be refunded. Thank you in advance for your kind understanding.

Destination	Letter-post			Parcels			EMS	Remarks
	Air	SAL	Surface	Air	SAL	Surface		
China	✓	X	✓	✓	X	✓	✓	
United States of America	*	X	*	*	X	*	*	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". EMS and parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations.
Republic of Korea	✓	-	✓	✓	-	✓	✓	
Philippines	✓	X	✓	✓	X	✓	✓	
Taiwan	✓	-	✓	✓	-	✓	✓	
Hong Kong	✓	X	✓	✓	X	✓	✓	
Australia	✓	X	✓	✓	X	✓	✓	
Thailand	✓	X	✓	✓	X	✓	✓	
United Kingdom of Great Britain and Northern Ireland	✓	X	✓	✓	X	✓	✓	
Singapore	✓	X	✓	✓	X	✓	✓	
Iceland	✓	X	✓	X	X	✓	X	HS codes recommended
Ireland	✓	X	✓	✓	X	✓	✓	TARIC codes recommended
Azerbaijan	✓	X	X	✓	X	X	✓	
Ascension	✓	-	X	✓	-	X	-	
Afghanistan	✓	-	X	✓	-	X	-	
United Arab Emirates	✓	X	✓	✓	X	✓	✓	
Algeria	✓	X	✓	✓	X	✓	✓	
Argentina	✓	X	X	✓	X	X	✓	
Aruba	✓	-	✓	✓	-	✓	-	
Albania	✓	-	✓	✓	-	✓	-	
Armenia	✓	X	X	✓	X	X	-	
Anguilla	X	-	X	X	-	X	-	
Angola	✓	-	X	✓	-	X	-	
Antigua and Barbuda	✓	-	X	✓	-	X	-	
Andorra	X	X	✓	X	X	✓	X	
Yemen	X	-	X	X	-	X	-	
Israel	✓	X	X	✓	X	X	✓	
Italy	✓	X	✓	✓	X	✓	✓	HS codes recommended
Iraq	✓	-	X	✓	-	X	✓	
Iran	✓	-	X	✓	-	X	✓	
India	✓	X	✓	✓	X	✓	✓	
Indonesia	✓	X	✓	✓	X	✓	✓	
Wake Island	*	X	*	*	X	*	-	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". Parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations.
Uganda	✓	-	X	✓	-	X	✓	
Ukraine	✓	X	X	✓	X	X	✓	
Uzbekistan	✓	X	X	✓	X	X	-	
Uruguay	✓	-	X	✓	-	-	✓	
British Virgin Islands	✓	-	X	✓	-	X	-	
Ecuador	✓	-	X	✓	-	X	✓	
Egypt	✓	X	X	✓	X	X	✓	
Estonia	✓	X	X	✓	X	✓	✓	HS codes recommended
Eswatini	X	-	X	X	-	X	-	
Ethiopia	✓	-	X	✓	-	X	✓	
Eritrea	✓	-	✓	✓	-	✓	-	
El Salvador	✓	-	X	✓	-	X	✓	
Austria	✓	X	✓	✓	X	✓	✓	HS codes recommended
Oman	✓	-	✓	✓	-	✓	✓	
Netherlands	✓	X	✓	✓	X	✓	✓	HS codes recommended
Bonaire, Saba and Sint Eustatius	✓	-	✓	✓	-	✓	-	
Ghana	✓	-	X	✓	-	X	✓	
Cape Verde	X	-	X	X	-	X	-	
Guernsey	✓	X	✓	✓	X	✓	✓	
Guyana	X	-	X	X	-	X	-	
Kazakhstan	✓	X	X	✓	X	X	-	
Qatar	✓	-	X	✓	-	X	✓	
Guadeloupe	✓	-	✓	✓	-	✓	✓	CN codes recommended
Canada	✓	X	✓	✓	X	✓	✓	
Gabon	✓	-	✓	✓	-	✓	✓	
Cameroon	X	-	✓	X	-	✓	-	
Gambia	X	-	X	X	-	X	-	
Cambodia	✓	-	✓	✓	-	✓	✓	
North Korea	X	-	X	X	-	X	-	
North Macedonia	✓	-	✓	✓	-	✓	✓	
Northern Mariana Islands	*	X	*	*	X	*	-	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". Parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations.
Guinea	✓	-	✓	✓	-	✓	-	
Guinea-Bissau	✓	-	X	✓	-	X	-	

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In addition, posted mail addressed to countries and territories that cannot be delivered due to transportation route disruptions or other reasons may be returned and the postage may be refunded. Thank you in advance for your kind understanding.

Destination	Letter-post			Parcels			EMS	Remarks
	Air	SAL	Surface	Air	SAL	Surface		
Cyprus	✓	-	✓	✓	-	✓	✓	HS codes recommended
Cuba	✓	-	X	✓	-	X	✓	
Curacao	✓	-	✓	✓	-	-	-	
Greece	✓	X	✓	✓	X	✓	✓	HS codes recommended
Kiribati	✓	-	✓	✓	-	-	-	
Kyrgyz	✓	X	X	✓	X	X	-	
Guatemala	✓	-	X	X	-	X	-	
Guam	*	X	*	*	X	*	*	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". EMS and parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations
Kuwait	✓	X	X	✓	X	X	✓	
Cook Islands	✓	-	✓	✓	-	✓	✓	
Greenland	✓	X	✓	✓	X	✓	-	
Christmas Island	✓	-	✓	✓	-	✓	✓	
Grenada	✓	-	X	✓	-	X	-	
Croatia	✓	X	✓	✓	X	✓	✓	HS codes recommended
Cayman Islands	✓	-	X	✓	-	X	-	
Kenya	✓	X	X	✓	X	X	✓	
Ivory Coast	✓	-	X	✓	-	X	✓	
Cocos (Keeling) Islands	✓	-	✓	✓	-	✓	✓	
Costa Rica	✓	-	✓	✓	-	X	✓	
Kosovo	✓	X	✓	✓	X	✓	-	
Comoros Islands	X	-	✓	X	-	✓	-	
Colombia	✓	X	X	✓	X	X	✓	
Congo	X	-	✓	X	-	✓	-	
The Democratic Republic of the Congo	✓	-	✓	✓	-	✓	-	
Saipan	*	X	*	*	X	*	*	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". EMS and parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations
Saudi Arabia	✓	X	✓	✓	X	✓	✓	
Independent State of Samoa	✓	-	✓	✓	-	✓	-	
Sao Tome and Principe	✓	-	X	✓	-	X	-	
Zambia	X	-	X	X	-	X	-	
St. Pierre and Miquelon	X	X	✓	X	X	✓	X	
San Marino	✓	X	✓	✓	X	✓	✓	HS codes recommended
Sierra Leone	✓	-	X	✓	-	X	X	
Djibouti	✓	-	X	✓	-	X	✓	
Gibraltar	✓	X	X	✓	X	✓	-	
Jersey	✓	X	✓	✓	X	✓	✓	
Jamaica	✓	-	X	✓	-	X	✓	
Georgia	✓	X	✓	✓	X	✓	-	
Syria	X	-	X	X	-	X	X	
Saint Maarten	✓	-	✓	✓	-	✓	-	
Zimbabwe	X	-	X	X	-	X	X	
Switzerland	✓	X	✓	✓	X	✓	✓	HS codes recommended
Sweden	✓	X	✓	✓	X	✓	✓	HS codes recommended
Sudan	X	-	X	X	-	X	X	
Spain	✓	X	✓	✓	X	✓	✓	HS codes recommended
Suriname	✓	-	X	✓	-	X	-	
Sri Lanka	✓	X	X	✓	X	X	✓	
Slovakia	✓	X	✓	✓	X	✓	✓	HS codes recommended
Slovenia	✓	X	✓	✓	X	✓	✓	HS codes recommended
Seychelles	✓	-	X	✓	-	✓	-	
Equatorial Guinea	X	-	X	X	-	X	-	
Senegal	✓	-	✓	✓	-	✓	✓	
Serbia	✓	X	✓	✓	X	✓	-	
St. Helena	✓	-	X	✓	-	X	-	
Saint Christopher and Nevis	✓	-	X	✓	-	X	-	
Saint Vincent	✓	-	X	✓	-	X	-	
Saint Lucia	✓	-	X	✓	-	X	-	
Somalia	X	-	X	X	-	X	-	
Solomon Islands	✓	-	✓	✓	-	✓	✓	
Turks and Caicos	✓	-	X	✓	-	X	-	
Tajikistan	✓	X	X	✓	X	X	-	
Tanzania (United Rep.)	✓	-	X	✓	-	X	✓	
Czech Republic	✓	X	✓	✓	X	✓	✓	HS codes recommended
Chad	✓	-	X	✓	-	X	-	
Central Africa	X	-	✓	X	-	✓	-	
Tunisia	✓	-	✓	✓	-	✓	✓	
Chile	✓	X	X	✓	X	X	✓	
Tuvalu	✓	-	✓	✓	-	✓	-	
Denmark	✓	X	✓	✓	X	✓	✓	HS codes recommended
Germany	✓	X	✓	✓	X	✓	✓	HS codes recommended
Togo	✓	-	✓	✓	-	✓	✓	
Dominica	✓	-	X	✓	-	X	-	
Dominican Republic	✓	-	X	✓	-	X	-	
Tristan da Cunha	✓	-	X	✓	-	X	-	
Trinidad and Tobago	✓	-	✓	✓	-	✓	✓	

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Destination	Letter-post			Parcels			EMS	Remarks
	Air	SAL	Surface	Air	SAL	Surface		
Turkmenistan	X	X	X	X	X	X	-	
Turkey	✓	X	✓	✓	X	✓	✓	
Tonga	✓	-	✓	✓	-	X	-	
Nigeria	✓	-	X	✓	-	X	✓	
Nauru	✓	-	✓	✓	-	✓	-	
Namibia	X	-	X	X	-	X	-	
French Southern and Antarctic Territories	✓	-	✓	✓	-	✓	-	
Nicaragua	✓	-	X	✓	-	X	-	
Niger	X	-	X	X	-	X	-	
New Caledonia	✓	-	✓	✓	-	✓	X	
New Zealand	✓	X	X	✓	X	X	✓	
Nepal	✓	-	X	✓	-	X	✓	
Norfolk Island	✓	-	✓	✓	-	✓	✓	
Norway	✓	X	✓	✓	X	✓	✓	HS codes recommended
Bermuda	X	-	X	X	-	X	-	
Bahrain	✓	X	-	✓	X	-	✓	
Haiti	X	-	X	X	-	X	-	
Pakistan	✓	X	X	✓	X	X	✓	
Vatican	✓	X	✓	✓	X	✓	-	
Panama	✓	-	X	✓	-	X	✓	
Vanuatu	✓	-	✓	✓	-	✓	-	
Bahamas	✓	-	X	✓	-	X	-	
Papua New Guinea	✓	-	✓	✓	-	✓	✓	
Palau	*	X	*	*	X	*	-	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". Parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations
Paraguay	✓	X	X	X	X	X	X	
Barbados	✓	-	X	✓	-	X	✓	
Hungary	✓	X	✓	✓	X	✓	✓	HS codes recommended
Bangladesh	✓	X	X	✓	X	X	✓	
East Timor	X	-	X	X	-	X	-	
Pitcairn	✓	-	✓	✓	-	✓	-	
Fiji	X	-	✓	X	-	✓	X	
Finland	✓	X	✓	✓	X	✓	✓	HS codes recommended
Bhutan	✓	-	✓	✓	-	✓	✓	
Puerto Rico	*	X	*	*	X	*	*	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". EMS and parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations
Faroe Islands	✓	-	✓	✓	-	✓	-	
Falkland	✓	-	X	✓	-	✓	-	
French Guiana	✓	-	✓	✓	-	✓	✓	CN codes recommended
French Polynesia	✓	-	X	✓	-	X	-	
Brazil	✓	X	X	✓	X	X	✓	
France	✓	X	✓	✓	X	✓	✓	CN codes recommended
Bulgaria	✓	-	✓	✓	-	✓	✓	HS codes recommended
Burkina Faso	X	-	✓	X	-	✓	-	
Brunei	✓	-	X	✓	-	X	✓	
Burundi	X	-	X	X	-	X	-	
Virgin Islands	*	X	*	*	X	*	*	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". EMS and parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations
American Samoa	*	X	*	*	X	*	-	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.". Parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail) provided they meet the special conditions listed in the International Postal Regulations
Viet Nam	✓	-	✓	✓	-	✓	✓	
Benin	✓	-	✓	✓	-	✓	-	
Venezuela	X	-	X	X	-	X	X	
Belarus	✓	X	X	✓	X	✓	X	
Belize	✓	-	X	✓	-	X	-	
Peru	✓	X	✓	✓	X	✓	✓	
Belgium	✓	X	X	✓	X	X	✓	HS codes recommended
Poland	✓	X	✓	✓	X	✓	✓	HS codes recommended
Bosnia and Herzegovina	✓	-	✓	✓	-	✓	-	
North Islands	X	X	X	X	X	X	-	
Botswana	X	-	X	X	-	X	X	
Bolivia	X	-	X	X	-	X	-	
Portugal	✓	X	✓	✓	X	✓	✓	HS codes recommended
Honduras	✓	-	X	✓	-	X	✓	

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Destination	Letter-post			Parcels			EMS	Remarks
	Air	SAL	Surface	Air	SAL	Surface		
Marshall Islands	*	X	*	*	X	*	-	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.", but registered post letters are not acceptable. Parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail), provided they meet the special conditions listed in the International Postal Regulations
Macao	✓	-	✓	✓	-	✓	✓	
Madagascar	✓	-	X	✓	-	✓	✓	
Malawi	✓	-	X	✓	-	X	-	
Mali	X	-	✓	X	-	✓	-	
Malta	✓	X	✓	✓	X	✓	✓	HS codes recommended
Martinique	✓	-	✓	✓	-	✓	✓	CN codes recommended
Malaysia	✓	X	✓	✓	X	✓	✓	
Isle of Man	✓	X	✓	✓	X	✓	✓	
Federated States of Micronesia	*	X	*	*	X	*	-	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.", but registered post letters are not acceptable. Parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail), provided they meet the special conditions listed in the International Postal Regulations
Midway Islands	*	X	*	*	X	*	-	For information on acceptable letter-post items, please refer to the "Acceptance of Items Destined for the United States, etc.", but registered post letters are not acceptable. Parcel post items are limited to personal gifts with a content value of 100 USD or less. At the post offices designated on our website, we accept all types of mail (excluding SAL mail), provided they meet the special conditions listed in the International Postal Regulations
South Africa	✓	X	✓	✓	X	✓	✓	
South Sudan	X	-	X	X	-	X	-	
Myanmar	✓	-	X	✓	-	X	✓	
Mexico	✓	X	X	✓	X	X	✓	
Mauritius	✓	-	✓	✓	-	✓	✓	
Mauritania	✓	-	X	✓	-	X	-	
Mozambique	✓	-	X	✓	-	X	-	
Monaco	✓	X	✓	✓	X	✓	✓	HS codes recommended
Maldives	✓	-	X	✓	-	X	✓	
Moldova	X	X	✓	X	X	✓	-	
Morocco	✓	-	X	✓	-	✓	✓	
Mongolia	✓	-	X	✓	-	X	✓	
Montenegro	✓	X	✓	✓	X	✓	-	
Montserrat	✓	-	X	✓	-	X	-	
Jordan	✓	-	✓	✓	-	✓	✓	
Lao People's Democratic Republic	✓	-	X	✓	-	X	✓	
Latvia	✓	X	✓	✓	X	✓	✓	HS codes recommended
Lithuania	✓	X	✓	✓	X	✓	✓	HS codes recommended
Libya	X	-	X	X	-	X	-	
Liechtenstein	✓	X	✓	✓	X	✓	✓	HS codes recommended
Liberia	✓	-	X	✓	-	X	-	
Romania	✓	-	✓	✓	-	✓	✓	HS codes recommended
Luxembourg	✓	X	X	✓	X	✓	✓	HS codes recommended
Rwanda	X	-	X	X	-	X	X	
Lesotho	X	-	X	X	-	X	-	
Lebanon	✓	-	X	✓	-	X	✓	
Reunion	✓	-	✓	✓	-	✓	✓	CN codes recommended
Russian Federation	X	X	X	X	X	X	X	
Wallis and Futuna	✓	-	X	✓	-	✓	-	

【Acceptance of Items Destined for the United States, etc.】

letter-post items	Postal items	Ordinary Mail	Registered Mail
		Letters	
	Standard-sized Mail	✓	✓
	Nonstandard-sized Mail	✓	✓
	Greeting cards	✓	✓
	Postcards	✓	✓
	Postal items for the blind	* 1	* 2
	Printed Matter	* 1	* 2
	Small Packets	* 1	-
	International ePacket light	* 1	-
	D-mail	* 1	* 2

\*1 are limited to documents and personal gifts with a content value of 100 USD or less.

\*2 are limited to documents.