

International mail service availability chart (Updated on February 7)

<p>How to read the table</p> <p><u>The countries/territories whose status has changed since the announcement on November 15, 2024 are indicated in yellow and underlined.</u></p> <p>For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."</p> <p>✓ : Acceptable * : Acceptable for some items or to some regions (see Restrictions) X : Not acceptable - : No service</p>	<p>Due to the ongoing reduction in transportation capacity to various countries and territories, there may be delays in the delivery of posted international mail. In addition, posted mail addressed to countries and territories that cannot be delivered due to transportation route disruptions or other reasons may be returned and the postage may be refunded. Thank you in advance for your kind understanding.</p> <p align="center">For detailed information on EAD, please see "About Electronic Advance Data (EAD)".</p> <p align="center">https://www.post.japanpost.jp/int/ead/index_en.html</p> <p>◆ Please see "Transmitting EAD" regarding the necessity of transmitting Electronic Advance Data. Mandatory: Transmitting EAD is mandatory for items containing dutiable articles. HS (CN/TARIC) codes recommended: Transmitting HS (or CN/TARIC) codes of each content as EAD is recommended.</p>
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Destination	Letter-post			Parcels			EMS	Restrictions, and Delays in Japan <small>(N): Restrictions in the normal period (T): Temporary restrictions caused by the novel coronavirus pandemic (D): Delays in Japan</small>	Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators)	Transmitting EAD
	Air	SAL	Surface	Air	SAL	Surface				
China	✓	X	✓	✓	X	✓	✓		Due to COVID-19 quarantine enforcement in China, Delays will be experienced in the delivery of inbound mail products.	Mandatory
United States of America	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights. (N) EMS items to some regions are not acceptable.	Please note that considerable delivery delays are expected due to a large increase in inbound postal items in U.S. Under the circumstances, items will not be handed directly to addressees.	Mandatory
Republic of Korea	✓	-	✓	✓	-	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory). Items will not be handed directly to addressees in the following area. Affected area: Daegu	Mandatory
Philippines	✓	X	✓	✓	X	✓	✓	(D) Loading items onto airplanes is expected to take about two to three weeks due to the shortage of loading space caused by the reduction of flights. (N) EMS items to some regions are not acceptable.	International mail processing centers are operating with a skeleton workforce in order to accept inbound mail items. Therefore, delivery delays will be experienced in the country (territory). Only postal items containing cheques or medical supplies will be delivered to quarantine areas.	Mandatory
Taiwan	✓	-	✓	✓	-	✓	✓			Mandatory
Hong Kong	✓	X	✓	✓	X	✓	✓			Mandatory
Australia	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Thailand	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
United Kingdom of Great Britain and Northern Ireland	✓	X	✓	✓	X	✓	✓			Mandatory
Singapore	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees, so writing the addressee's phone number on the item is recommended.	Mandatory
Iceland	✓	X	✓	X	X	✓	X		Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory HS codes recommended
Ireland	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory TARIC codes recommended
Azerbaijan	✓	X	X	✓	X	X	✓			Mandatory
Ascension	✓	-	X	✓	-	X	-			Mandatory
Afghanistan	X	-	X	X	-	X	-	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
United Arab Emirates	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Algeria	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Argentina	✓	X	X	✓	X	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Aruba	✓	-	✓	✓	-	✓	-			Mandatory
Albania	✓	-	✓	✓	-	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Armenia	✓	X	X	✓	X	X	-		Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Anguilla	X	-	X	X	-	X	-			Mandatory
Angola	✓	-	X	✓	-	X	-			Mandatory
Antigua and Barbuda	✓	-	X	✓	-	X	-	(N) Parcels to some regions are not acceptable.		Mandatory
Andorra	X	X	✓	X	X	✓	X			Mandatory
Yemen	X	-	X	X	-	X	-			Mandatory
Israel	X	X	X	X	X	X	X	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees, so writing the addressee's mobile phone number on the item is recommended.	Mandatory
Italy	✓	X	✓	✓	X	✓	✓	(N) EMS items to some regions are not acceptable. (D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory HS codes recommended
Iraq	X	-	X	X	-	X	X	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Iran	X	-	X	X	-	X	X	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
India	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Indonesia	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Wake Island	✓	X	✓	✓	X	✓	-			Mandatory
Uganda	✓	-	X	✓	-	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Ukraine	✓	X	X	✓	X	X	✓	(N) Items to Crimea and Sevastopol are not acceptable. (N) Parcels to some regions are not acceptable. (N) EMS items to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Uzbekistan	✓	X	X	✓	X	X	-	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Uruguay	✓	-	X	✓	-	-	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
British Virgin Islands	✓	-	X	✓	-	X	-		Postal services are partially suspended in the country (territory).	Mandatory
Ecuador	✓	-	X	✓	-	X	✓		Postal services are partially suspended in the country (territory).	Mandatory
Egypt	✓	X	X	✓	X	X	✓			Mandatory
Estonia	✓	X	X	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory HS codes recommended
Eswatini	X	-	X	X	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Ethiopia	✓	-	X	✓	-	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Eritrea	X	-	✓	X	-	✓	-			Mandatory
El Salvador	✓	-	X	✓	-	X	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Austria	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights. (N) EMS items to some regions are not acceptable.	Items will not be handed directly to addressees.	Mandatory HS codes recommended
Oman	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Netherlands	✓	X	✓	✓	X	✓	✓			Mandatory HS codes recommended
Bonaire, Saba and Sint Eustatius	✓	-	✓	✓	-	✓	-			Mandatory
Ghana	✓	-	X	✓	-	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Cape Verde	X	-	X	X	-	X	-			Mandatory
Guernsey	✓	X	✓	✓	X	✓	✓			Mandatory
Guyana	X	-	X	X	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Kazakhstan	✓	X	X	✓	X	X	-	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Qatar	✓	-	X	✓	-	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory

How to read the table

The countries/territories whose status has changed since the announcement on November 15, 2024 are indicated in yellow and underlined.

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable

*: Acceptable for some items or to some regions (see Restrictions)

X : Not acceptable

- : No service

Due to the ongoing reduction in transportation capacity to various countries and territories, there may be delays in the delivery of posted international mail. In addition, posted mail addressed to countries and territories that cannot be delivered due to transportation route disruptions or other reasons may be returned and the postage may be refunded. Thank you in advance for your kind understanding.

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	Air	SAL	Surface	Air	SAL	Surface				
Guadeloupe	✓	-	✓	✓	-	✓	✓			Mandatory CN codes recommended
Canada	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes and ships is expected to take considerable time due to the shortage of cargo space caused by the reduced number of flights and sailings.		Mandatory
Gabon	✓	-	✓	✓	-	✓	✓	(N) Parcels to some regions are not acceptable. (N) EMS items to some regions are not acceptable.		Mandatory
Cameroon	X	-	✓	X	-	✓	-			Mandatory
Gambia	X	-	X	X	-	X	-	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Cambodia	✓	-	✓	✓	-	✓	✓			Mandatory
North Korea	X	-	X	X	-	X	-			Mandatory
North Macedonia	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Northern Mariana Islands	✓	X	✓	✓	X	✓	-	(D) Loading items onto ships is expected to take about one month.		Mandatory
Guinea	✓	-	✓	✓	-	✓	-			Mandatory
Guinea-Bissau	✓	-	X	✓	-	X	-			Mandatory
Cyprus	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory HS codes recommended
Cuba	✓	-	X	✓	-	X	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Curacao	✓	-	✓	✓	-	-	-		Items will not be handed directly to addressees.	Mandatory
Greece	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory HS codes recommended
Kiribati	✓	-	✓	✓	-	-	-			Mandatory
Kyrgyz	✓	X	X	✓	X	X	-	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Guatemala	X	-	X	X	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Guam	✓	X	✓	✓	X	✓	✓	(D) Loading items onto ships is expected to take about one month. (N) EMS items to some regions are not acceptable.		Mandatory
Kuwait	✓	X	X	✓	X	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Cook Islands	✓	-	✓	✓	-	✓	✓	(N) EMS items to some regions are not acceptable.		Mandatory
Greenland	✓	X	✓	✓	X	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory
Christmas Island	✓	-	✓	✓	-	✓	✓			Mandatory
Grenada	✓	-	X	✓	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Croatia	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory). Items will not be handed directly to addressees.	Mandatory HS codes recommended
Cayman Islands	✓	-	X	✓	-	X	-	(N) Parcels to some regions are not acceptable.		Mandatory
Kenya	✓	X	X	✓	X	X	✓	(N) EMS items to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Ivory Coast	✓	-	X	✓	-	X	✓	(N) Parcels to some regions are not acceptable.		Mandatory
Cocos (Keeling) Islands	✓	-	✓	✓	-	✓	✓			Mandatory
Costa Rica	✓	-	✓	✓	-	X	✓		Items will not be handed directly to addressees.	Mandatory
Kosovo	✓	X	✓	✓	X	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory
Comoros Islands	X	-	✓	X	-	✓	-			Mandatory
Colombia	✓	X	X	✓	X	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory
Congo	X	-	✓	X	-	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory
The Democratic Republic of the Congo	✓	-	✓	✓	-	✓	-			Mandatory
Saipan	✓	X	✓	✓	X	✓	✓	(N) EMS items are not acceptable in part of regions.		Mandatory
Saudi Arabia	✓	X	✓	✓	X	✓	✓		Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Independent State of Samoa	✓	-	✓	✓	-	✓	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Sao Tome and Principe	✓	-	X	✓	-	X	-			Mandatory
Zambia	X	-	X	X	-	X	-			Mandatory
St. Pierre and Miquelon	X	X	✓	X	X	✓	X			Mandatory
San Marino	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory HS codes recommended
Sierra Leone	✓	-	X	✓	-	X	X			Mandatory
Djibouti	X	-	X	X	-	X	X	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Gibraltar	✓	X	X	✓	X	✓	-			Mandatory
Jersey	✓	X	✓	✓	X	✓	✓			Mandatory
Jamaica	✓	-	X	✓	-	X	✓			Mandatory
Georgia	✓	X	✓	✓	X	✓	-	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory
Syria	X	-	X	X	-	X	X			Mandatory
Saint Maarten	✓	-	✓	✓	-	✓	-			Mandatory
Zimbabwe	X	-	X	X	-	X	X		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Switzerland	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.	Items will not be handed directly to addressees.	Mandatory HS codes recommended
Sweden	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory HS codes recommended
Sudan	X	-	X	X	-	X	X	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Spain	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory HS codes recommended
Suriname	✓	-	X	✓	-	X	-		Items will not be handed directly to addressees.	Mandatory
Sri Lanka	✓	X	X	✓	X	X	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Slovakia	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory HS codes recommended
Slovenia	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory HS codes recommended
Seychelles	✓	-	X	✓	-	✓	-			Mandatory
Equatorial Guinea	X	-	X	X	-	X	-			Mandatory
Senegal	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Serbia	✓	X	✓	✓	X	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory
St. Helena	✓	-	X	✓	-	X	-			Mandatory
Saint Christopher and Nevis	✓	-	X	✓	-	X	-	(N) Parcels to some regions are not acceptable.		Mandatory
Saint Vincent	✓	-	X	✓	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Saint Lucia	✓	-	X	✓	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Somalia	X	-	X	X	-	X	-			Mandatory
Solomon Islands	✓	-	✓	✓	-	✓	✓	(N) EMS items to some regions are not acceptable.		Mandatory
Turks and Caicos	✓	-	X	✓	-	X	-			Mandatory
Tajikistan	✓	X	X	✓	X	X	-			Mandatory
Tanzania (United Rep.)	✓	-	X	✓	-	X	✓	(N) EMS items to some regions are not acceptable.		Mandatory

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	Air	SAL	Surface	Air	SAL	Surface				
Czech Republic	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees. Services are suspended at post offices in areas shut down due to COVID-19.	Mandatory HS codes recommended
Chad	✓	-	X	✓	-	X	-			Mandatory
Central Africa	X	-	✓	X	-	✓	-			Mandatory
Tunisia	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Chile	✓	X	X	✓	X	X	✓		Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Tuvalu	✓	-	✓	✓	-	✓	-			Mandatory
Denmark	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights. Please see "Faroe Islands" if the destination is Faroe Islands.		Mandatory HS codes recommended
Germany	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory HS codes recommended
Togo	✓	-	✓	✓	-	✓	✓			Mandatory
Dominica	✓	-	X	✓	-	X	-			Mandatory
Dominican Republic	✓	-	X	✓	-	X	-			Mandatory
Tristan da Cunha	✓	-	X	✓	-	X	-			Mandatory
Trinidad and Tobago	✓	-	✓	✓	-	✓	✓			Mandatory
Turkmenistan	X	X	X	X	X	X	-			Mandatory
Turkey	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Tonga	✓	-	✓	✓	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Nigeria	✓	-	X	✓	-	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Nauru	✓	-	✓	✓	-	✓	-			Mandatory
Namibia	X	-	X	X	-	X	-			Mandatory
French Southern and Antarctic Territories	✓	-	✓	✓	-	✓	-			Mandatory
Nicaragua	✓	-	X	✓	-	X	-			Mandatory
Niger	X	-	X	X	-	X	-	(N) Parcels to some regions are not acceptable.		Mandatory
New Caledonia	✓	-	✓	✓	-	✓	X		Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
New Zealand	✓	X	X	✓	X	X	✓	(D) Loading items onto airplanes is expected to take about two to three weeks due to the shortage of loading space caused by the reduction of flights. (N) EMS items to some regions are not acceptable.		Mandatory
Nepal	✓	-	X	✓	-	X	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Norfolk Island	✓	-	✓	✓	-	✓	✓			Mandatory
Norway	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory HS codes recommended
Bermuda	X	-	X	X	-	X	-			Mandatory
Bahrain	✓	X	-	✓	X	-	✓			Mandatory
Haiti	X	-	X	X	-	X	-			Mandatory
Pakistan	✓	X	X	✓	X	X	✓	(N) EMS items to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Vatican	✓	X	✓	✓	X	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Panama	✓	-	X	✓	-	X	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Vanuatu	✓	-	✓	✓	-	✓	-			Mandatory
Bahamas	✓	-	X	✓	-	X	-			Mandatory
Papua New Guinea	✓	-	✓	✓	-	✓	✓	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Palau	✓	X	✓	✓	X	✓	-	(D) Loading items onto ships is expected to take about one month.		Mandatory
Paraguay	X	X	X	X	X	X	X			Mandatory
Barbados	✓	-	X	✓	-	X	✓			Mandatory
Hungary	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory HS codes recommended
Bangladesh	✓	X	X	✓	X	X	✓			Mandatory
East Timor	X	-	X	X	-	X	-			Mandatory
Pitcairn	✓	-	✓	✓	-	✓	-			Mandatory
Fiji	X	-	✓	X	-	✓	X			Mandatory
Finland	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory HS codes recommended
Bhutan	✓	-	✓	✓	-	✓	✓	(N) EMS items to some regions are not acceptable. (D) Transportation of outbound mails to the destination is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Puerto Rico	✓	X	✓	✓	X	✓	✓			Mandatory
Faroe Islands	✓	-	✓	✓	-	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory
Falkland	✓	-	X	✓	-	✓	-			Mandatory
French Guiana	✓	-	✓	✓	-	✓	✓			Mandatory CN codes recommended
French Polynesia	✓	-	X	✓	-	X	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Brazil	✓	X	X	✓	X	X	✓		Items will not be handed directly to addressees.	Mandatory
France	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees.	Mandatory CN codes recommended
Bulgaria	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory HS codes recommended
Burkina Faso	X	-	✓	X	-	✓	-		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Brunei	✓	-	X	✓	-	X	✓	(N) EMS items to some regions are not acceptable.		Mandatory
Burundi	X	-	X	X	-	X	-			Mandatory
Virgin Islands	✓	X	✓	✓	X	✓	✓			Mandatory
American Samoa	✓	X	✓	✓	X	✓	-			Mandatory
Viet Nam	✓	-	✓	✓	-	✓	✓			Mandatory
Benin	✓	-	✓	✓	-	✓	-	(N) Parcels to some regions are not acceptable.		Mandatory
Venezuela	✓	-	X	✓	-	X	X			Mandatory
Belarus	✓	X	✓	✓	X	✓	X			Mandatory
Belize	✓	-	X	✓	-	X	-			Mandatory
Peru	✓	X	✓	✓	X	✓	✓			Mandatory
Belgium	✓	X	X	✓	X	X	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.	Items will not be handed directly to addressees.	Mandatory HS codes recommended

How to read the table

The countries/territories whose status has changed since the announcement on November 15, 2024 are indicated in yellow and underlined.

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable

*: Acceptable for some items or to some regions (see Restrictions)

X : Not acceptable

— : No service

Due to the ongoing reduction in transportation capacity to various countries and territories, there may be delays in the delivery of posted international mail. In addition, posted mail addressed to countries and territories that cannot be delivered due to transportation route disruptions or other reasons may be returned and the postage may be refunded. Thank you in advance for your kind understanding.

For detailed information on EAD, please see "About Electronic Advance Data (EAD)".

https://www.post.japanpost.jp/int/ead/index_en.html

◆ Please see "Transmitting EAD" regarding the necessity of transmitting Electronic Advance Data.

Mandatory: Transmitting EAD is mandatory for items containing dutiable articles.

HS (CN/TARIC) codes recommended: Transmitting HS (or CN/TARIC) codes of each content as EAD is recommended.

Destination	Letter-post			Parcels			EMS	Restrictions, and Delays in Japan <small>(N) : Restrictions in the normal period (T) : Temporary restrictions caused by the novel coronavirus pandemic (D) : Delays in Japan</small>	Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators)	Transmitting EAD
	Air	SAL	Surface	Air	SAL	Surface				
Poland	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory HS codes recommended
Bosnia and Herzegovina	✓	-	✓	✓	-	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
North Islands	X	X	X	X	X	X	-			Mandatory
Botswana	X	-	X	X	-	X	X		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Bolivia	X	-	X	X	-	X	-			Mandatory
Portugal	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory HS codes recommended
Honduras	✓	-	X	✓	-	X	✓		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Marshall Islands	✓	X	✓	✓	X	✓	-	(D) Loading items onto ships is expected to take about one month. (N) Registered post letters are not acceptable.		Mandatory
Macao	✓	-	✓	✓	-	✓	✓			Mandatory
Madagascar	✓	-	X	✓	-	✓	✓			Mandatory
Malawi	X	-	X	X	-	X	-		Postal services are partially suspended in the country (territory).	Mandatory
Mali	X	-	✓	X	-	✓	-			Mandatory
Malta	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory HS codes recommended
Martinique	✓	-	✓	✓	-	✓	✓			Mandatory CN codes recommended
Malaysia	✓	X	✓	✓	X	✓	✓		Items will not be handed directly to addressees.	Mandatory
Isle of Man	✓	X	✓	✓	X	✓	✓			Mandatory
Federated States of Micronesia	✓	X	✓	✓	X	✓	-	(D) Loading items onto ships is expected to take about one month. (N) Registered post letters are not acceptable.		Mandatory
Midway Islands	✓	X	✓	✓	X	✓	-			Mandatory
South Africa	✓	X	✓	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
South Sudan	X	-	X	X	-	X	-			Mandatory
Myanmar	✓	-	X	✓	-	X	✓	(N) EMS items to some regions are not acceptable.		Mandatory
Mexico	✓	X	X	✓	X	X	✓	(D) Loading items onto airplanes is expected to take about two to three weeks due to the shortage of loading space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Mauritius	✓	-	✓	✓	-	✓	✓			Mandatory
Mauritania	✓	-	X	✓	-	X	-		Acceptance of inbound mail items is suspended.	Mandatory
Mozambique	✓	-	X	✓	-	X	-	(N) Parcels to some regions are not acceptable. (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Monaco	✓	X	✓	✓	X	✓	✓			Mandatory HS codes recommended
Maldives	✓	-	X	✓	-	X	✓	(N) EMS items to some regions are not acceptable.		Mandatory
Moldova	X	X	✓	X	X	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory
Morocco	✓	-	X	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Mongolia	✓	-	X	✓	-	X	✓			Mandatory
Montenegro	✓	X	✓	✓	X	✓	-	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory
Montserrat	✓	-	X	✓	-	X	-			Mandatory
Jordan	✓	-	✓	✓	-	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory
Lao People's Democratic Republic	✓	-	X	✓	-	X	✓	(N) EMS items to some regions are not acceptable.		Mandatory
Latvia	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Items will not be handed directly to addressees.	Mandatory HS codes recommended
Lithuania	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.	Mandatory HS codes recommended
Libya	X	-	X	X	-	X	-			Mandatory
Liechtenstein	✓	X	✓	✓	X	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion.		Mandatory HS codes recommended
Liberia	✓	-	X	✓	-	X	-			Mandatory
Romania	✓	-	✓	✓	-	✓	✓	(D) Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory HS codes recommended
Luxembourg	✓	X	X	✓	X	✓	✓	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.	Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees. Letter post delivery is temporarily suspended.	Mandatory HS codes recommended
Rwanda	X	-	X	X	-	X	X	(D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.		Mandatory
Lesotho	X	-	X	X	-	X	-			Mandatory
Lebanon	X	-	X	X	-	X	X		Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Reunion	✓	-	✓	✓	-	✓	✓			Mandatory CN codes recommended
Russian Federation	X	X	X	X	X	X	X	(N) EMS items to some regions are not acceptable.	Delays will be experienced in the delivery of mail items in the country (territory).	Mandatory
Wallis and Futuna	✓	-	X	✓	-	✓	-			Mandatory