

International Mail Rate Schedule

As of June 24, 2025

- ✓ **As of March 1st, 2024, postal items containing dutiable articles to all countries/territories are no longer accepted with handwritten labels. Please use the International Mail My Page Service.**

When sending international mail containing goods and other items, the Universal Postal Convention requires that Electronic Advance Data (EAD), which digitizes the sender's and recipient's name and address and content information, be sent to the customs authorities of the destination country/territory in advance in order to improve security and customs clearance efficiency.

Since EAD cannot be sent with handwritten labels, please use the International Mail My Page Service, a free web-based shipping tool.

International Mail My Page Service

What is International Mail My Page Service? 🔍

https://www.post.japanpost.jp/intmypage/whatsmypage_en.html



- ✓ **When sending postal items to some European countries/territories, it is recommended that you transmit HS codes or sub-codes of goods.**

Effective September 22nd, 2023, when sending international mail containing goods to some European countries/territories as well as other countries/territories, it is recommended that you transmit HS codes or sub-codes of goods as EAD. If no code or the wrong code is transmitted, there is a risk that the postal item may be delayed in clearing customs or returned to the sender, or the addressee may have to pay excessive duties based on a decision by destination Customs. For more details, please check here.

*The HS code is used for classifying exported and imported products.

Sending HS Codes for mail to European countries

EAD HS codes 🔍

https://www.post.japanpost.jp/int/ead/europe_en.html



- ✓ **Effective October 1st, 2023, zones for regular mail changed to five zones to match those for parcels and EMS items.**

| Until Sep.30, 2023 | | | |
|--------------------|---|-------------------------|--|
| Zone1 | Zone2 | Zone3 | Zone4 |
| Asia | Oceania Canada Central America Middle East Europe | South America Africa | U.S. (including Guam and other U.S. territories) |

| Effective Oct.1, 2023 | | | | |
|--------------------------------|---|--|--|---|
| Zone1 | Zone2 | Zone3 | Zone4 | Zone5 |
| China South Korea Taiwan | Asia (excluding China, South Korea, Taiwan) | Oceania Canada Mexico Middle East Europe | U.S. (including Guam and other U.S. territories) | Central and South America (excluding Mexico) Africa |

- ✓ **Delivery may not be possible depending on the destination country/territory. Please check in advance.**

Depending on the destination country/territory or mailing method, there may be a suspension of service or delay in delivery. In addition, conditions such as prohibited import items and mail size vary depending on the destination country/territory. Please check the "Latest Information on Suspension of Service, Delivery Delays, etc." and "Information by Country/Territory for International Mail" before shipment.

Check here for the Latest Information on Suspension of Service, Delivery Delays, etc.

Check whether international mail is accepted in the destination country. 🔍

https://www.post.japanpost.jp/int/information/overview_en.html



- ✓ **If this is your first time to send a package overseas, please check here.**

Beginner's guide for sending packages overseas

First time for sending international mail 🔍

https://www.post.japanpost.jp/int/howto/index_en.html



EMS is the fastest international mail service for sending up to 30 kg of documents and goods to over 120 countries/territories worldwide.

¥ Rate table

(Yen)

| Zone | Zone 1 | Zone 2 | Zone 3 | | | Zone 4 | | | Zone 5 |
|-----------------------|--------------------------------|--|---|----------------------------|--------|---|----------------------------|--------|--|
| Countries/territories | China South Korea Taiwan | Asia (excluding China, South Korea, Taiwan) | Oceania, Canada, Mexico, Middle East, Europe | | | U.S. (including Guam and other U.S. territories) | | | Central and South America (excluding Mexico) Africa |
| Weight (Up to) | | | Rates | Extra charges (6/1/22~) | Total | Rates | Extra charges (6/1/22~) | Total | |
| ~500g | 1,450 | 1,900 | 2,900 | 250 | 3,150 | 3,500 | 400 | 3,900 | 3,600 |
| ~600g | 1,600 | 2,150 | 3,100 | 300 | 3,400 | 3,700 | 480 | 4,180 | 3,900 |
| ~700g | 1,750 | 2,400 | 3,300 | 350 | 3,650 | 3,900 | 560 | 4,460 | 4,200 |
| ~800g | 1,900 | 2,650 | 3,500 | 400 | 3,900 | 4,100 | 640 | 4,740 | 4,500 |
| ~900g | 2,050 | 2,900 | 3,700 | 450 | 4,150 | 4,300 | 720 | 5,020 | 4,800 |
| ~1.0kg | 2,200 | 3,150 | 3,900 | 500 | 4,400 | 4,500 | 800 | 5,300 | 5,100 |
| ~1.25kg | 2,500 | 3,500 | 4,350 | 650 | 5,000 | 4,950 | 1,040 | 5,990 | 5,850 |
| ~1.5kg | 2,800 | 3,850 | 4,800 | 750 | 5,550 | 5,400 | 1,200 | 6,600 | 6,600 |
| ~1.75kg | 3,100 | 4,200 | 5,250 | 900 | 6,150 | 5,850 | 1,440 | 7,290 | 7,350 |
| ~2.0kg | 3,400 | 4,550 | 5,700 | 1,000 | 6,700 | 6,300 | 1,600 | 7,900 | 8,100 |
| ~2.5kg | 3,900 | 5,150 | 6,500 | 1,250 | 7,750 | 7,100 | 2,000 | 9,100 | 9,600 |
| ~3.0kg | 4,400 | 5,750 | 7,300 | 1,500 | 8,800 | 7,900 | 2,400 | 10,300 | 11,100 |
| ~3.5kg | 4,900 | 6,350 | 8,100 | 1,750 | 9,850 | 8,700 | 2,800 | 11,500 | 12,600 |
| ~4.0kg | 5,400 | 6,950 | 8,900 | 2,000 | 10,900 | 9,500 | 3,200 | 12,700 | 14,100 |
| ~4.5kg | 5,900 | 7,550 | 9,700 | 2,250 | 11,950 | 10,300 | 3,600 | 13,900 | 15,600 |
| ~5.0kg | 6,400 | 8,150 | 10,500 | 2,500 | 13,000 | 11,100 | 4,000 | 15,100 | 17,100 |
| ~5.5kg | 6,900 | 8,750 | 11,300 | 2,750 | 14,050 | 11,900 | 4,400 | 16,300 | 18,600 |
| ~6kg | 7,400 | 9,350 | 12,100 | 3,000 | 15,100 | 12,700 | 4,800 | 17,500 | 20,100 |
| ~7kg | 8,200 | 10,350 | 13,700 | 3,500 | 17,200 | 14,300 | 5,600 | 19,900 | 22,500 |
| ~8kg | 9,000 | 11,350 | 15,300 | 4,000 | 19,300 | 15,900 | 6,400 | 22,300 | 24,900 |
| ~9kg | 9,800 | 12,350 | 16,900 | 4,500 | 21,400 | 17,500 | 7,200 | 24,700 | 27,300 |
| ~10kg | 10,600 | 13,350 | 18,500 | 5,000 | 23,500 | 19,100 | 8,000 | 27,100 | 29,700 |
| ~11kg | 11,400 | 14,350 | 20,100 | 5,500 | 25,600 | 20,700 | 8,800 | 29,500 | 32,100 |
| ~12kg | 12,200 | 15,350 | 21,700 | 6,000 | 27,700 | 22,300 | 9,600 | 31,900 | 34,500 |
| ~13kg | 13,000 | 16,350 | 23,300 | 6,500 | 29,800 | 23,900 | 10,400 | 34,300 | 36,900 |
| ~14kg | 13,800 | 17,350 | 24,900 | 7,000 | 31,900 | 25,500 | 11,200 | 36,700 | 39,300 |
| ~15kg | 14,600 | 18,350 | 26,500 | 7,500 | 34,000 | 27,100 | 12,000 | 39,100 | 41,700 |
| ~16kg | 15,400 | 19,350 | 28,100 | 8,000 | 36,100 | 28,700 | 12,800 | 41,500 | 44,100 |
| ~17kg | 16,200 | 20,350 | 29,700 | 8,500 | 38,200 | 30,300 | 13,600 | 43,900 | 46,500 |
| ~18kg | 17,000 | 21,350 | 31,300 | 9,000 | 40,300 | 31,900 | 14,400 | 46,300 | 48,900 |
| ~19kg | 17,800 | 22,350 | 32,900 | 9,500 | 42,400 | 33,500 | 15,200 | 48,700 | 51,300 |
| ~20kg | 18,600 | 23,350 | 34,500 | 10,000 | 44,500 | 35,100 | 16,000 | 51,100 | 53,700 |
| ~21kg | 19,400 | 24,350 | 36,100 | 10,500 | 46,600 | 36,700 | 16,800 | 53,500 | 56,100 |
| ~22kg | 20,200 | 25,350 | 37,700 | 11,000 | 48,700 | 38,300 | 17,600 | 55,900 | 58,500 |
| ~23kg | 21,000 | 26,350 | 39,300 | 11,500 | 50,800 | 39,900 | 18,400 | 58,300 | 60,900 |
| ~24kg | 21,800 | 27,350 | 40,900 | 12,000 | 52,900 | 41,500 | 19,200 | 60,700 | 63,300 |
| ~25kg | 22,600 | 28,350 | 42,500 | 12,500 | 55,000 | 43,100 | 20,000 | 63,100 | 65,700 |
| ~26kg | 23,400 | 29,350 | 44,100 | 13,000 | 57,100 | 44,700 | 20,800 | 65,500 | 68,100 |
| ~27kg | 24,200 | 30,350 | 45,700 | 13,500 | 59,200 | 46,300 | 21,600 | 67,900 | 70,500 |
| ~28kg | 25,000 | 31,350 | 47,300 | 14,000 | 61,300 | 47,900 | 22,400 | 70,300 | 72,900 |
| ~29kg | 25,800 | 32,350 | 48,900 | 14,500 | 63,400 | 49,500 | 23,200 | 72,700 | 75,300 |
| ~30kg | 26,600 | 33,350 | 50,500 | 15,000 | 65,500 | 51,100 | 24,000 | 75,100 | 77,700 |

List of countries/territories providing EMS service

The service area is limited in some countries/territories.

| |
|---|
| Zone 1 China, South Korea, Taiwan |
| China / Republic of Korea / Taiwan |
| Zone 2 Asia(excluding China, South Korea, Taiwan) |
| India / Indonesia / Cambodia / Singapore / Sri Lanka / Thailand / Nepal / Pakistan / Bangladesh / Philippines / Bhutan / Brunei / Vietnam / Hong Kong / Macao / Malaysia / Myanmar / Maldives / Mongolia / Laos |
| Zone 3 Oceania, Canada, Mexico, Middle East, Europe |
| [Oceania] Australia / Cook Islands / Solomon / New Caledonia / New Zealand / Papua New Guinea / Fiji |
| [North America (excluding the U.S.)] Canada / St. Pierre and Miquelon / Mexico |
| [Middle East] United Arab Emirates / Israel / Iraq / Iran / Oman / Qatar / Kuwait / Saudi Arabia / Syria / Turkey / Bahrain / Jordan / Lebanon |
| [Europe] Iceland / Ireland / Azerbaijan / Andorra / Italy / Ukraine / Great Britain / Estonia / Austria / Netherlands / Guernsey / North Macedonia / Cyprus / Greece / Croatia / San Marino / Jersey / Switzerland / Sweden / Spain / Slovakia / Slovenia / Czech Republic / Denmark / Germany / Norway / Hungary / Finland / France / Bulgaria / Belarus / Belgium / Poland / Portugal / Malta / Monaco / Latvia / Lithuania / Liechtenstein / Romania / Luxembourg / Russian Federation |
| Zone 4 U.S. (including Guam and other U.S. territories) |
| United States of America / Guam / Saipan |
| Zone 5 Central and South America(excluding Mexico), Africa |
| [Central and South America] Argentina / Uruguay / Ecuador / El Salvador / Guadeloupe / Cuba / Costa Rica / Colombia / Jamaica / Chile / Trinidad and Tobago / Panama / Paraguay / Barbados / French Guiana / Brazil / Venezuela / Peru / Honduras / Martinique |
| [Africa] Algeria / Uganda / Egypt / Ethiopia / Ghana / Gabon / Kenya / Ivory Coast / Sierra Leone / Djibouti / Zimbabwe / Sudan / Senegal / Tanzania (United Rep.) / Tunisia / Togo / Nigeria / Botswana / Madagascar / South Africa / Mauritius / Morocco / Rwanda / Reunion |

Size and weight limits

- Maximum length = 1.5m or less
- Maximum length + Circumference = 3m or less
- Weight = 30kg or less

*Allowable sizes and weights may vary depending on the destination country/territory.

Damage compensation

If an EMS item is damaged or the contents are partly missing during delivery, compensation up to a maximum of 2 million yen is paid for the actual loss.

Compensation for content valued under 20,000 JPY is free of charge. The compensation amount can be increased by paying an extra fee of 50 JPY for each 20,000 JPY. The upper limit on compensation is 2,000,000 JPY. Please indicate on the required form your desired compensation from the table that corresponds to the value of your EMS item.

Valuables that cannot be sent

- Coins, bank notes, paper money
- Securities of any kind payable to the bearer, traveler's checks
- Processed or unprocessed platinum, gold or silver, precious stones and other valuables

Discount services

Discount Rate per Submission (Submission at one time)

| Total number of shipments per submission(More than) | 10~ | 50~ | 100~ |
|---|-----|-----|------|
| Discount Rate | 10% | 13% | 15% |

[Discount Requirements]

- Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

Discount Rate per Month

| Total number of shipments per submission(More than) | 50~ | 100~ | 300~ | 500~ | 1,000~ | 5,000~ |
|---|-----|------|------|------|--------|--------|
| Discount Rate | 10% | 15% | 18% | 20% | 22% | 23% |

[Discount Requirements]

- Limited to post-payment cases.
- Discount Rate per Submission and Discount Rate per Month cannot be used at a time

Annual Volume Discount

| Total number of shipments per submission(More than) | 6,000~ | 8,000~ | 10,000~ | 15,000~ | 30,000~ | 60,000~ | 120,000~ |
|---|--------|--------|---------|---------|---------|---------|----------|
| Discount Rate | 20% | 21% | 22% | 23% | 24% | 25% | 26% |

[Discount Requirements]

- Limited to post-payment cases.
- Please apply using a designated application form until the 15th of the month previous to the starting month.
- It applies if more than 6,000 items were sent during the past year counting back from the month previous to the month of application.
- There is a special system for those customers whose number of posted items for the previous year did not reach 6,000 items, but they are planning to send over 6,000 items during the following year.

*When the annual discount applies, discount rate per submission or discount rate per month cannot be used.

International Parcel Post Mail

This is a basic service that delivers packages weighing up to 30kg, with delivery times and rates to suit your needs.

¥ Rate table

(Yen)

| Zone | Zone 1 | | Zone 2 | | Zone 3 | | | | Zone 4 | | | | Zone 5 | |
|-----------------------|----------------------------|---------|---|---------|--|-------------------------|--------|---------|--|-------------------------|--------|---------|--|---------|
| Countries/territories | China, South Korea, Taiwan | | Asia (excluding China, South Korea, Taiwan) | | Oceania, Canada, Mexico, Middle East, Europe | | | | U.S. (including Guam and other U.S. territories) | | | | Central and South America (excluding Mexico), Africa | |
| Weight (Up to) | Air | Surface | Air | Surface | Air | | | Surface | Air | | | Surface | Air | Surface |
| | | | | | Rates | Extra charges (6/1/22~) | Total | | Rates | Extra charges (6/1/22~) | Total | | | |
| ~1kg | 2,050 | 1,800 | 2,500 | 2,100 | 3,350 | 500 | 3,850 | 2,500 | 3,400 | 800 | 4,200 | 2,600 | 4,550 | 2,700 |
| ~2kg | 2,750 | 2,200 | 3,700 | 2,600 | 5,000 | 1,000 | 6,000 | 3,100 | 5,100 | 1,600 | 6,700 | 3,300 | 7,250 | 3,400 |
| ~3kg | 3,450 | 2,600 | 4,900 | 3,100 | 6,650 | 1,500 | 8,150 | 3,700 | 6,800 | 2,400 | 9,200 | 4,000 | 9,950 | 4,100 |
| ~4kg | 4,150 | 3,000 | 6,100 | 3,600 | 8,300 | 2,000 | 10,300 | 4,300 | 8,500 | 3,200 | 11,700 | 4,700 | 12,650 | 4,800 |
| ~5kg | 4,850 | 3,400 | 7,300 | 4,100 | 9,950 | 2,500 | 12,450 | 4,900 | 10,200 | 4,000 | 14,200 | 5,400 | 15,350 | 5,500 |
| ~6kg | 5,550 | 3,800 | 8,500 | 4,600 | 11,600 | 3,000 | 14,600 | 5,500 | 11,900 | 4,800 | 16,700 | 6,100 | 18,050 | 6,200 |
| ~7kg | 6,250 | 4,200 | 9,700 | 5,100 | 13,250 | 3,500 | 16,750 | 6,100 | 13,600 | 5,600 | 19,200 | 6,800 | 20,750 | 6,900 |
| ~8kg | 6,950 | 4,600 | 10,900 | 5,600 | 14,900 | 4,000 | 18,900 | 6,700 | 15,300 | 6,400 | 21,700 | 7,500 | 23,450 | 7,600 |
| ~9kg | 7,650 | 5,000 | 12,100 | 6,100 | 16,550 | 4,500 | 21,050 | 7,300 | 17,000 | 7,200 | 24,200 | 8,200 | 26,150 | 8,300 |
| ~10kg | 8,350 | 5,400 | 13,300 | 6,600 | 18,200 | 5,000 | 23,200 | 7,900 | 18,700 | 8,000 | 26,700 | 8,900 | 28,850 | 9,000 |
| ~11kg | 8,850 | 5,800 | 13,950 | 7,000 | 19,300 | 5,500 | 24,800 | 8,300 | 19,900 | 8,800 | 28,700 | 9,500 | 30,650 | 9,600 |
| ~12kg | 9,350 | 6,200 | 14,600 | 7,400 | 20,400 | 6,000 | 26,400 | 8,700 | 21,100 | 9,600 | 30,700 | 10,100 | 32,450 | 10,200 |
| ~13kg | 9,850 | 6,600 | 15,250 | 7,800 | 21,500 | 6,500 | 28,000 | 9,100 | 22,300 | 10,400 | 32,700 | 10,700 | 34,250 | 10,800 |
| ~14kg | 10,350 | 7,000 | 15,900 | 8,200 | 22,600 | 7,000 | 29,600 | 9,500 | 23,500 | 11,200 | 34,700 | 11,300 | 36,050 | 11,400 |
| ~15kg | 10,850 | 7,400 | 16,550 | 8,600 | 23,700 | 7,500 | 31,200 | 9,900 | 24,700 | 12,000 | 36,700 | 11,900 | 37,850 | 12,000 |
| ~16kg | 11,350 | 7,800 | 17,200 | 9,000 | 24,800 | 8,000 | 32,800 | 10,300 | 25,900 | 12,800 | 38,700 | 12,500 | 39,650 | 12,600 |
| ~17kg | 11,850 | 8,200 | 17,850 | 9,400 | 25,900 | 8,500 | 34,400 | 10,700 | 27,100 | 13,600 | 40,700 | 13,100 | 41,450 | 13,200 |
| ~18kg | 12,350 | 8,600 | 18,500 | 9,800 | 27,000 | 9,000 | 36,000 | 11,100 | 28,300 | 14,400 | 42,700 | 13,700 | 43,250 | 13,800 |
| ~19kg | 12,850 | 9,000 | 19,150 | 10,200 | 28,100 | 9,500 | 37,600 | 11,500 | 29,500 | 15,200 | 44,700 | 14,300 | 45,050 | 14,400 |
| ~20kg | 13,350 | 9,400 | 19,800 | 10,600 | 29,200 | 10,000 | 39,200 | 11,900 | 30,700 | 16,000 | 46,700 | 14,900 | 46,850 | 15,000 |
| ~21kg | 13,850 | 9,800 | 20,450 | 11,000 | 30,300 | 10,500 | 40,800 | 12,300 | 31,900 | 16,800 | 48,700 | 15,500 | 48,650 | 15,600 |
| ~22kg | 14,350 | 10,200 | 21,100 | 11,400 | 31,400 | 11,000 | 42,400 | 12,700 | 33,100 | 17,600 | 50,700 | 16,100 | 50,450 | 16,200 |
| ~23kg | 14,850 | 10,600 | 21,750 | 11,800 | 32,500 | 11,500 | 44,000 | 13,100 | 34,300 | 18,400 | 52,700 | 16,700 | 52,250 | 16,800 |
| ~24kg | 15,350 | 11,000 | 22,400 | 12,200 | 33,600 | 12,000 | 45,600 | 13,500 | 35,500 | 19,200 | 54,700 | 17,300 | 54,050 | 17,400 |
| ~25kg | 15,850 | 11,400 | 23,050 | 12,600 | 34,700 | 12,500 | 47,200 | 13,900 | 36,700 | 20,000 | 56,700 | 17,900 | 55,850 | 18,000 |
| ~26kg | 16,350 | 11,800 | 23,700 | 13,000 | 35,800 | 13,000 | 48,800 | 14,300 | 37,900 | 20,800 | 58,700 | 18,500 | 57,650 | 18,600 |
| ~27kg | 16,850 | 12,200 | 24,350 | 13,400 | 36,900 | 13,500 | 50,400 | 14,700 | 39,100 | 21,600 | 60,700 | 19,100 | 59,450 | 19,200 |
| ~28kg | 17,350 | 12,600 | 25,000 | 13,800 | 38,000 | 14,000 | 52,000 | 15,100 | 40,300 | 22,400 | 62,700 | 19,700 | 61,250 | 19,800 |
| ~29kg | 17,850 | 13,000 | 25,650 | 14,200 | 39,100 | 14,500 | 53,600 | 15,500 | 41,500 | 23,200 | 64,700 | 20,300 | 63,050 | 20,400 |
| ~30kg | 18,350 | 13,400 | 26,300 | 14,600 | 40,200 | 15,000 | 55,200 | 15,900 | 42,700 | 24,000 | 66,700 | 20,900 | 64,850 | 21,000 |

Size and weight limits

Destination countries/territories use one of two standard sizes, A or B. Some countries may use other standards. For details, please check Japan Post's website.

A

- Maximum length = 1.5m or less
- Maximum length + Circumference = 3m or less
- Weight = 30kg or less

B

- Maximum length = 1.05m or less
- Maximum length + Circumference = 2m or less
- Weight = 30kg or less

OFF Discount services

Discount Rate per Submission (Submission at one time)

| Total number of shipments per submission (More than) | 10~ | 50~ |
|--|-----|-----|
| Discount Rate | 10% | 20% |

[Discount Requirements]

- Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

Special Service

(Yen)

| Type | | Additional rates |
|---------------|--|------------------|
| Insured Mail* | Insured value up to 20,000 yen | 400 |
| | Over 20,000 yen in insured value, for each additional 20,000 yen or fraction thereof | 50 |

* Limitations may apply depending on the destination country/territory.

Damage compensation

If an international parcel is damaged or contents are partly missing during delivery, we will compensate the actual damage up to the following amounts.

(Yen)

| Type | Compensation Amount |
|---|--|
| Insured international parcel post | Indemnity claimed per mail item based on International Mail Provisions |
| International Parcel Post Mail | ~ 5kg 11,160 |
| | ~ 10kg 15,170 |
| Except insured International Parcel Post Mail | ~ 15kg 19,190 |
| | ~ 20kg 23,200 |
| | ~ 25kg 27,220 |
| | ~ 30kg 31,230 |

List of countries and territories in each zone

| Zone 1 | Zone 3 | Zone 4 | Zone 5 |
|---|--|--|--|
| China, South Korea, Taiwan | Oceania, Canada, Mexico, Middle East, Europe | U.S. (including Guam and other U.S. territories) | Central and South America(excluding Mexico), Africa |
| China / Republic of Korea / Taiwan | [Oceania] Australia / Kiribati / Cook Islands / Samoa / Solomon Islands / Tuvalu / Tonga / Nauru / New Caledonia / New Zealand / Vanuatu / Papua New Guinea / Pitcairn / Fiji / French Polynesia / Other Oceania islands | Vatican / Hungary / Finland / France / Bulgaria / Belarus / Belgium / Poland / Bosnia and Herzegovina / North Islands / Portugal(including Azores and Madeira.) / Malta / Monaco / Moldova / Montenegro / Latvia / Lithuania / Liechtenstein / Romania / Luxembourg / Russian Federation | Saint Lucia / Turks and Caicos Islands / Dominica / Dominican Republic / Trinidad and Tobago / Nicaragua / Haiti / Panama / Bahamas / Bermuda / Barbados / Belize / Honduras / Martinique / Montserrat |
| Zone 2 | [North America (excluding the U.S.)] Canada / St. Pierre and Miquelon / Mexico | Zone 4 | [South America] Argentina / Uruguay / Ecuador / Guyana / Colombia / Suriname / Chile / Paraguay / Falkland Islands (Malvinas Islands) / French Guiana / Brazil / Venezuela / Peru / Bolivia |
| Asia(excluding China, South Korea, Taiwan) | [Middle East] United Arab Emirates / Yemen / Israel / Iraq / Iran / Oman / Qatar / Kuwait / Saudi Arabia / Syria / Turkey / Bahrain / Jordan / Lebanon | United States of America / U.S. overseas territories (Wake Island / Northern Mariana Islands / Guam / Puerto Rico / Virgin Islands / American Samoa / Midway Islands) | [Africa] Ascension / Algeria / Angola / Uganda / Egypt / Eswatini / Ethiopia / Eritrea / Ghana / Cape Verde / Gabon / Cameroon / Gambia / Guinea / Guinea-Bissau / Kenya / Ivory Coast / Comoros Islands / Congo / The Democratic Republic of the Congo / Sao Tome and Principe / Zambia / Sierra Leone / Djibouti / Zimbabwe / Sudan / Seychelles / Equatorial Guinea / Senegal / St. Helena / Somalia / Tanzania (United Rep.) / Chad / Central Africa / Tunisia / Togo / Tristan da Cunha / Nigeria / Namibia / Niger / Burkina Faso / Burundi / Benin / Botswana / Madagascar / Malawi / Mali / South Africa / South Sudan / Mauritius / Mauritania / Mozambique / Morocco / Libya / Liberia / Rwanda / Lesotho / Reunion |
| Afghanistan / India / Indonesia / Cambodia / North Korea / Singapore / Sri Lanka / Thailand / Nepal / Pakistan / Palau / Bangladesh / East Timor / Philippines / Bhutan / Brunei / Viet Nam / Hong Kong / Marshall Islands / Macao / Malaysia / Federated States of Micronesia / Myanmar / Maldives / Mongolia / Laos | [Europe] Iceland / Ireland / Azerbaijan / Albania / Armenia / Andorra / Italy / Ukraine / Uzbekistan / Great Britain / Estonia / Austria / Netherlands / Guernsey / Kazakhstan / North Macedonia / Cyprus / Greece / Kyrgyz / Croatia / Kosovo / San Marino / Gibraltar / Jersey / Georgia / Switzerland / Sweden / Spain / Spanish overseas territories (Canary Islands / Jaru / Ceuta / Chafarinas Islands / Balearic Islands / Melilla) / Slovakia / Slovenia / Serbia / Tajikistan / Czech Republic / Denmark / Germany / Turkmenistan / Norway / | Zone 5 | |

*Service may be suspended in some countries/territories. *For a list of countries/territories to which EMS service is available, please check the EMS page.

Regular International Mail


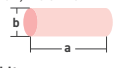
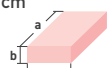
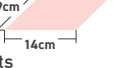
This service delivers letters, small and light documents, and packages overseas. Printed matter and small packets can be sent at a lower cost than EMS/International Parcels. Zones have been changed to five zones as of October 1, 2023.

Letters · Postcards · Greeting Cards Rate table (Yen)

| Type | | Zone | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | worldwide | |
|----------------|---|---------------------------|--------------------------------|--|--|--|---|-----------|---------|
| | | Countries/ territories | China South Korea Taiwan | Asia (excluding China, South Korea Taiwan) | Oceania Canada Mexico Middle East Europe | U.S. (including Guam and other U.S. territories) | Central and South America (excluding Mexico) Africa | | |
| | | Weight | Air | | | | | | Surface |
| Letters | Standard | ~ 25g | 120 | | 140 | | 160 | 120 | |
| | | ~ 50g | 190 | | 220 | | 260 | 190 | |
| | Nonstandard Mail weighing more than 50 g is treated as nonstandard -sized mail even if the size is within the limits. | ~ 50g | 230 | | 280 | | 320 | | 320 |
| | | ~ 100g | 340 | | 420 | | 500 | | |
| | | ~ 250g | 520 | | 720 | | 910 | 590 | |
| | | ~ 500g | 790 | | 1,260 | | 1,570 | 1,090 | |
| | | ~ 1kg | 1,460 | 1,490 | 2,250 | 2,860 | 3,000 | 1,850 | |
| ~ 2kg | 2,200 | 2,690 | 4,130 | 5,000 | 5,520 | 2,980 | | | |
| Postcards | | | 100 yen per piece worldwide | | | | | 90 | |
| Greeting cards | | | 120 | | 140 | | 160 | - | |

*The minimum weight category for letters transported by surface mail will be changed to 25g. *Surface Mail does not distinguish between standard and non-standard-sized items. *Greeting cards such as Christmas cards and other cards for congratulations and condolences weighing 25 grams or less and completely sealed can be sent as standard-sized letters (only by airmail).

Size and weight limits

| Type | Maximum weight | Dimension | |
|-----------------------------|----------------|---|---|
| | | Largest | Minimum |
| Postcards | - | Length 23.5cm Width 12cm *Length must be at least 1.4 times greater than width. | Length 14cm Width 9cm *Length must be at least 1.4 times greater than width. |
| Letters | Standard | 50g | Length 23.5cm Width 12cm Thickness 1cm |
| | Nonstandard | 2kg | • Rolled items a(Length)=90cm a+2b(Diameter)=104cm • (Recommendation) Rolled items a(Length)=21cm a+2b(Diameter)=30.4cm |
| Greeting cards | 25g |  |  |
| Printed Matter | 5kg | • Except rolled items a(Length)=60cm a+b+c=90cm | • Except rolled items Length=14cm Width=9cm |
| Small Packets | 2kg |  |  |
| Postal items for the blind* | 7kg | | • Small Packets Length=14.8cm Width=10.5cm |

* Postal items for the blind are free of charge.

Special Service

| Type | Additional rates |
|--|------------------|
| Registered Mail ¹ | 460 |
| Insured Mail ² | |
| Insured value up to 20,000 yen | 510 |
| Over 20,000 yen in insured value, for each additional 20,000 yen or fraction thereof | 50 |

*1 Excluding items transported by surface.

*2 Service is not available to some countries and territories.

*The registered mail option for small packets and sending goods via postal items for the blind will be discontinued as of December 31, 2025.

Printed Matter Rate table (5kg or less) (Yen)

| Zone | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | worldwide | |
|-----------------------|--------------------------|---|--|--|--|-----------|-------|
| Countries/territories | China South Korea Taiwan | Asia (excluding China, South Korea, Taiwan) | Oceania Canada Mexico Middle East Europe | U.S. (including Guam and other U.S. territories) | Central and South America (excluding Mexico, Africa) | | |
| Weight | Air | | | | | Surface | |
| ~50g | 180 | | 250 | 260 | ~50g | 170 | |
| ~100g | 290 | | 390 | 440 | ~100g | 320 | |
| ~200g | 410 | | 600 | 720 | ~250g | 480 | |
| ~300g | 530 | | 810 | 1,000 | | | |
| ~400g | 650 | | 1,020 | 1,280 | ~500g | 790 | |
| ~500g | 770 | | 1,230 | 1,560 | | | |
| ~600g | 840 | 970 | 1,400 | 1,870 | 1,840 | ~1.0kg | 1,290 |
| ~700g | 940 | 1,090 | 1,580 | 2,080 | 2,100 | | |
| ~800g | 1,040 | 1,210 | 1,760 | 2,290 | 2,360 | | |
| ~900g | 1,140 | 1,330 | 1,940 | 2,500 | 2,620 | | |
| ~1.0kg | 1,240 | 1,450 | 2,120 | 2,710 | 2,880 | | |
| ~1.1kg | 1,340 | 1,570 | 2,300 | 2,920 | 3,140 | ~2.0kg | 2,190 |
| ~1.2kg | 1,440 | 1,690 | 2,480 | 3,130 | 3,400 | | |
| ~1.3kg | 1,540 | 1,810 | 2,660 | 3,340 | 3,660 | | |
| ~1.4kg | 1,640 | 1,930 | 2,840 | 3,550 | 3,920 | | |
| ~1.5kg | 1,740 | 2,050 | 3,020 | 3,760 | 4,180 | | |
| ~1.6kg | 1,840 | 2,170 | 3,200 | 3,970 | 4,440 | | |
| ~1.7kg | 1,940 | 2,290 | 3,380 | 4,180 | 4,700 | | |
| ~1.8kg | 2,040 | 2,410 | 3,560 | 4,390 | 4,960 | | |
| ~1.9kg | 2,140 | 2,530 | 3,740 | 4,600 | 5,220 | | |
| ~2.0kg | 2,240 | 2,650 | 3,920 | 4,810 | 5,480 | | |
| ~3.0kg | 2,940 | 3,550 | 5,520 | 6,800 | 7,780 | ~3.0kg | 3,040 |
| ~4.0kg | 3,640 | 4,450 | 7,120 | 8,500 | 9,880 | ~4.0kg | 3,740 |
| ~5.0kg | 4,340 | 5,350 | 8,720 | 10,200 | 11,980 | ~5.0kg | 4,440 |

Small Packets Rate table (2kg or less) (Yen)

| Zone | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | worldwide | |
|-----------------------|--------------------------|---|--|--|--|-----------|-------|
| Countries/territories | China South Korea Taiwan | Asia (excluding China, South Korea, Taiwan) | Oceania Canada Mexico Middle East Europe | U.S. (including Guam and other U.S. territories) | Central and South America (excluding Mexico, Africa) | | |
| Weight | Air | | | | | Surface | |
| ~100g | 350 | 380 | 510 | 830 | 550 | ~100g | 480 |
| ~200g | 450 | 500 | 690 | 1,040 | 810 | ~250g | 600 |
| ~300g | 550 | 620 | 870 | 1,250 | 1,070 | ~500g | 800 |
| ~400g | 650 | 740 | 1,050 | 1,460 | 1,330 | | |
| ~500g | 750 | 860 | 1,230 | 1,670 | 1,590 | | |
| ~600g | 850 | 980 | 1,410 | 1,880 | 1,850 | ~1.0kg | 1,300 |
| ~700g | 950 | 1,100 | 1,590 | 2,090 | 2,110 | | |
| ~800g | 1,050 | 1,220 | 1,770 | 2,300 | 2,370 | | |
| ~900g | 1,150 | 1,340 | 1,950 | 2,510 | 2,630 | | |
| ~1.0kg | 1,250 | 1,460 | 2,130 | 2,720 | 2,890 | | |
| ~1.1kg | 1,350 | 1,580 | 2,310 | 2,930 | 3,150 | ~2.0kg | 2,200 |
| ~1.2kg | 1,450 | 1,700 | 2,490 | 3,140 | 3,410 | | |
| ~1.3kg | 1,550 | 1,820 | 2,670 | 3,350 | 3,670 | | |
| ~1.4kg | 1,650 | 1,940 | 2,850 | 3,560 | 3,930 | | |
| ~1.5kg | 1,750 | 2,060 | 3,030 | 3,770 | 4,190 | | |
| ~1.6kg | 1,850 | 2,180 | 3,210 | 3,980 | 4,450 | | |
| ~1.7kg | 1,950 | 2,300 | 3,390 | 4,190 | 4,710 | | |
| ~1.8kg | 2,050 | 2,420 | 3,570 | 4,400 | 4,970 | | |
| ~1.9kg | 2,150 | 2,540 | 3,750 | 4,610 | 5,230 | | |
| ~2.0kg | 2,250 | 2,660 | 3,930 | 4,820 | 5,490 | | |

UGX



This is an international courier service for corporate customers that complements conventional international postal service and adds a variety of features such as prepayment of customs duties, oversize carriage, and handling of multiple small parcels.

Please check here for enquires. ▶▶▶



Registered international Mail

Option Service



This service records the acceptance and delivery of international mail items and compensates for actual damage within a certain amount in the event that mail is damaged or not delivered. Effective October 1st, 2023, zones for regular mail changed to five zones.

¥ Rate schedule for Registered Small Packet Mail (up to 2kg)

| Rate | Letter-post rate + 460 yen |
|------|----------------------------|
|------|----------------------------|

This rate schedule is for Small Packet postage + 460 yen for registered mail.
(Yen)

| Air mail | | | | | |
|-----------------------|--------------------------|---|--|--|---|
| Zone | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 |
| Countries/territories | China South Korea Taiwan | Asia (excluding China, South Korea, Taiwan) | Oceania Canada Mexico Middle East Europe | U.S. (including Guam and other U.S. territories) | Central and South America (excluding Mexico) Africa |
| Weight | | | | | |
| ~100g | 810 | 840 | 970 | 1,290 | 1,010 |
| ~200g | 910 | 960 | 1,150 | 1,500 | 1,270 |
| ~300g | 1,010 | 1,080 | 1,330 | 1,710 | 1,530 |
| ~400g | 1,110 | 1,200 | 1,510 | 1,920 | 1,790 |
| ~500g | 1,210 | 1,320 | 1,690 | 2,130 | 2,050 |
| ~600g | 1,310 | 1,440 | 1,870 | 2,340 | 2,310 |
| ~700g | 1,410 | 1,560 | 2,050 | 2,550 | 2,570 |
| ~800g | 1,510 | 1,680 | 2,230 | 2,760 | 2,830 |
| ~900g | 1,610 | 1,800 | 2,410 | 2,970 | 3,090 |
| ~1.0kg | 1,710 | 1,920 | 2,590 | 3,180 | 3,350 |
| ~1.1kg | 1,810 | 2,040 | 2,770 | 3,390 | 3,610 |
| ~1.2kg | 1,910 | 2,160 | 2,950 | 3,600 | 3,870 |
| ~1.3kg | 2,010 | 2,280 | 3,130 | 3,810 | 4,130 |
| ~1.4kg | 2,110 | 2,400 | 3,310 | 4,020 | 4,390 |
| ~1.5kg | 2,210 | 2,520 | 3,490 | 4,230 | 4,650 |
| ~1.6kg | 2,310 | 2,640 | 3,670 | 4,440 | 4,910 |
| ~1.7kg | 2,410 | 2,760 | 3,850 | 4,650 | 5,170 |
| ~1.8kg | 2,510 | 2,880 | 4,030 | 4,860 | 5,430 |
| ~1.9kg | 2,610 | 3,000 | 4,210 | 5,070 | 5,690 |
| ~2.0kg | 2,710 | 3,120 | 4,390 | 5,280 | 5,950 |

*Surface mail service is not available.

*The registered mail option for small packets will be discontinued as of December 31, 2025.

OFF Discount services

For mail that meets the following conditions, registered mail postage (460 yen) is discounted by up to 140 yen by using an international registered mail label.

Discount Rate per Submission (Submission at one time)

(Yen)

| Registered Mail rates | Discount Rate per Submission | | Sorting Discount | Shipment Discounts such as Collection and Delivery Branch Discount | Total discount | Discounted registered mail postage |
|-----------------------|------------------------------|----|------------------|--|----------------|------------------------------------|
| 460 | More than 10 items | 40 | - | - | 40 | 420 |
| | More than 50 items | 50 | 20 | 20 | 90 | 370 |
| | More than 100 items | 60 | | | 100 | 360 |

*Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

Discount Rate per Month

(Yen)

| Registered Mail rates | Discount Rate per Submission | | Sorting Discount | Shipment Discounts such as Collection and Delivery Branch Discount | Total discount | Discounted registered mail postage |
|-----------------------|------------------------------|-----|------------------|--|----------------|------------------------------------|
| 460 | More than 50 items | 40 | 20 | 20 | 80 | 380 |
| | More than 100 items | 60 | | | 100 | 360 |
| | More than 300 items | 75 | | | 115 | 345 |
| | More than 500 items | 80 | | | 120 | 340 |
| | More than 1,000 items | 90 | | | 130 | 330 |
| | More than 5,000 items | 100 | | | 140 | 320 |

*Limited to post-payment cases.

•Shipping discounts such as a collection and delivery branch discount apply when items are sent from Japan Post branches or international post offices.

•Sorting discounts and shipping discounts such as a collection and delivery branch discount apply when 50 or more items are sent at one time.

♥ Damage compensation

If registered mail is damaged or contents are partly missing during delivery, compensation up to a maximum of 6,000 yen is paid for the actual loss.

International ePacket Light



Small packets (small items up to 2kg) transported by air with tracking. Delivery is completed by drop off to recipient's mailbox.

¥ Rate table

(including 370 yen for the international acceptance-record fee)

(Yen)

| Weight (Up to) | Zone | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 |
|----------------|-----------------------|--------------------------|---|--|--|--|
| | Countries/Territories | China South Korea Taiwan | Asia (excluding China, South Korea, Taiwan) | Oceania, Canada, Mexico, Middle East, Europe | U.S. (Including overseas territories such as Guam) | Central and South America (excluding Mexico), Africa |
| 100g or less | | 720 | 750 | 880 | 1,200 | 920 |
| 200g or less | | 820 | 870 | 1,060 | 1,410 | 1,180 |
| 300g or less | | 920 | 990 | 1,240 | 1,620 | 1,440 |
| 400g or less | | 1,020 | 1,110 | 1,420 | 1,830 | 1,700 |
| 500g or less | | 1,120 | 1,230 | 1,600 | 2,040 | 1,960 |
| 600g or less | | 1,220 | 1,350 | 1,780 | 2,250 | 2,220 |
| 700g or less | | 1,320 | 1,470 | 1,960 | 2,460 | 2,480 |
| 800g or less | | 1,420 | 1,590 | 2,140 | 2,670 | 2,740 |
| 900g or less | | 1,520 | 1,710 | 2,320 | 2,880 | 3,000 |
| 1kg or less | | 1,620 | 1,830 | 2,500 | 3,090 | 3,260 |
| 1.1kg or less | | 1,720 | 1,950 | 2,680 | 3,300 | 3,520 |
| 1.2kg or less | | 1,820 | 2,070 | 2,860 | 3,510 | 3,780 |
| 1.3kg or less | | 1,920 | 2,190 | 3,040 | 3,720 | 4,040 |
| 1.4kg or less | | 2,020 | 2,310 | 3,220 | 3,930 | 4,300 |
| 1.5kg or less | | 2,120 | 2,430 | 3,400 | 4,140 | 4,560 |
| 1.6kg or less | | 2,220 | 2,550 | 3,580 | 4,350 | 4,820 |
| 1.7kg or less | | 2,320 | 2,670 | 3,760 | 4,560 | 5,080 |
| 1.8kg or less | | 2,420 | 2,790 | 3,940 | 4,770 | 5,340 |
| 1.9kg or less | | 2,520 | 2,910 | 4,120 | 4,980 | 5,600 |
| 2kg or less | | 2,620 | 3,030 | 4,300 | 5,190 | 5,860 |

*The limitation on size and weight is the same as that for Small Packets. *No discount or compensation is offered in this product.

🌐 List of countries/territories providing International ePacket Light service

Please check Japan Post's website for details of the latest list of available countries/territories.

| Zone 1 |
|---|
| China, South Korea, Taiwan |
| China / Republic of Korea / Taiwan |
| Zone 2 |
| Asia (excluding China, South Korea, Taiwan) |
| India / Indonesia / Cambodia / Singapore / Thailand / Philippines / Bhutan / Viet Nam / Hong Kong / Macao / Malaysia |
| Zone 3 |
| Oceania, Canada, Mexico, Middle East, Europe |
| Australia / New Zealand / Canada / Mexico / Israel / Turkey / Ireland / Italy / Great Britain / Austria / Netherlands / Greece / Switzerland / Sweden / Spain / Denmark / Germany / Norway / Hungary / Finland / France / Belgium / Poland / Portugal |
| Zone 4 |
| U.S. (Including overseas territories such as Guam) |
| United States of America / U.S. overseas territories / Wake Island / Northern Mariana Islands / Guam / Saipan / Puerto Rico / Virgin Islands / American Samoa / Midway Islands |
| Zone 5 |
| Central and South America (excluding Mexico), Africa |
| Brazil |

*Only U.S.A. destinations include overseas territories.

Notes before sending international mail

❗ Prohibited items

If you mail prohibited items, they may be confiscated, discarded, or returned according to the postal laws and regulations of the destination country/territory. The main prohibited items are noted below.

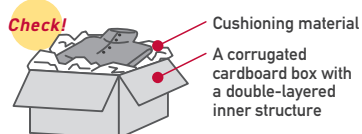
- Items offered with intent to defraud
- Anything for which payment of the charge due is knowingly withheld
- Narcotics and psychotropic substances
- Obscene or immoral items
- Counterfeit or pirated articles
- Articles prohibited by the destination country/territory
- Items which, due to their nature or the way in which they are packaged, pose a threat to postal personnel or the general public or which may be harmful to other parcels, postal facilities or the property of a third party
- A document containing correspondence addressed to a specific person, private documents (excluding documentary records) to be exchanged between persons other than the sender and recipient (including those in the same domicile)
- Explosive or combustible substances, radioactive materials and other hazardous substances
- Live animals (except as otherwise provided for by Japan Post)
- Items prohibited by law from being transported or distributed

❗ Packing

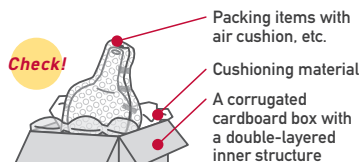
Shipments to overseas destinations go through more handling points than domestic shipments. In order to ensure safer and more secure delivery of your valuable package, please refer to the following examples as a guide to ensure that your package is appropriately prepared for international transportation.

[Packing examples]

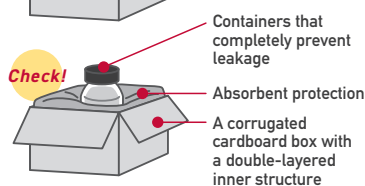
- **Clothing and other non-fragile items**
Place the item(s) in a strong, sturdy outer box (such as a corrugated cardboard box with a double-layered inner structure) with sufficient cushioning material.



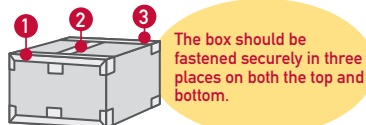
- **Fragile items such as glassware**
Wrap the items individually with an air cushion or similar material and place in a sturdy outer box. Please pack enough cushioning material so that the items do not come in contact with other articles or the top, bottom or sides of the box. All specially shaped tips and protrusions should be protected by wrapping them with air cushion or other material or by wrapping them with tape.



- **Liquid or easily liquefiable**
Put in a container that is completely leak-proof and place face up. Pack in a suitable protective material that will absorb liquid in case of damage or leakage and place in a sturdy outer box.



- **Outer box**
Fasten the top and bottom in three places firmly. Please apply more tape as needed if the contents are heavy or if the packaging should be reinforced.



❗ Dangerous goods for air transportation

Dangerous goods for air transportation are defined by the Civil Aeronautics Act as those which may threaten the safe operation of aircraft, endanger aircraft or airport facilities, or harm the health of passengers, flight crew, or airport employees. Dangerous goods for air transportation cannot be sent via international mail, regardless of the type of mail item or means of transportation. (Please note that such items cannot be accepted even as surface mail.)

Examples of non-sendable goods dangerous for air transportation

| | | |
|---|--|--|
| 1 Explosives Fireworks, Firecrackers, Ammunition, Gunpowder, flares, fuses, igniter cords, airbag inflators | 2 Compressed gases Butane lighter fuel, Diving tanks, Camping gas, Butane gas, Sprays, Oxygen cylinders, gas lighters, gas cylinders | 3 Flammable liquids Oil lighters, Paint, adhesives, Alcoholic, Perfume, gasoline |
| 4 Flammables Substances Matches, Charcoal | 5 Oxidizing Substances Oxygen generating chemicals, Peroxide/Bleaching powder | 6 Toxic and infectious substances*1 Pesticides, Agricultural chemicals, Mercury-containing compounds, contagious pathogens, bacteria viruses, medical waste, diagnostic specimens |
| 7 Radioactive material*1 | 8 Corrosives Liquid Batteries, Mercury, Hydrochloric acid | 9 Miscellaneous dangerous goods*2*3 Magnetic substances Engines, Lithium batteries, Dry ice Substances that have anesthetizing or toxic effects on the human body and that may irritate or annoy |

*1 Infectious substances and radioactive materials can only be accepted if they are submitted in accordance with the provisions of the International Mail Terms and Conditions. (This service will be discontinued as of December 31, 2025.) *2 Lithium batteries installed inside equipment (limited to those meeting certain criteria) can be posted as international mail. (This service is not available to certain countries and territories.) *3 Mobile phone batteries and full wireless earphones (separate earphone body and charging case) cannot be sent by international mail.

❗ Conditions for sending lithium batteries

*Excluding some destination countries/ territories.

Some devices that use lithium batteries can be sent by international mail, while others cannot.

- **Equipment that can be sent**
Ex. Digital cameras, Tablets, Mobile phones, Smart phones, Laptop computers, handheld game consoles, Video cameras
- **Equipment that cannot be sent**
Equipment that cannot be sent because it uses large, high-capacity lithium batteries
Ex. Equipment for filming used by broadcasters, etc.
Batteries for electric bicycles, electric wheelchairs, AED
Batteries for in-house power generation during power outages
Batteries for industrial equipment

Lithium batteries must be installed in or built into the equipment.

[Examples of non-sendable items]

- A lithium battery packed by itself
- Lithium batteries packed together instead of being installed in the equipment.

The number of lithium batteries that can be sent in a single mailing is limited.

- Up to four lithium battery cells
Or
• Up to two lithium assembled batteries
Ex. One smart phone and one digital video camera

For detailed information and inquiries about international postal services

Japan Post Website

Customer Service Center

Hour [Daily] 8:00~21:00

International Mail



Toll Free

0120-5931-55

Mobile Phone

0570-046-666

For English

0570-046-111

https://www.post.japanpost.jp/int/index_en.html

*Calling charges apply.

*You cannot call from overseas.