

April 15, 2021

JAPAN POST Co., Ltd.

## Introduction of special surcharge for EMS

JAPAN POST Co., Ltd. (Chiyoda-ku, Tokyo, Japan; Kazuhide Kinugawa, President and CEO) will introduce a special surcharge for EMS from Tuesday, June 1, 2021. For details on the special surcharge, please visit the following website.

[https://www.post.japanpost.jp/int/2021fee\\_change/ems\\_en.html](https://www.post.japanpost.jp/int/2021fee_change/ems_en.html)

In addition, with regard to EMS to the U.S. that is currently suspended, we have received requests from many customers to resume the service as soon as possible, and as a result of repeated negotiations with related parties, we expect to resume EMS to the U.S. on the same day with the application of this surcharge. Details will be announced separately as soon as the resumption is confirmed.

We will continue our efforts to provide stable international mail services. We ask for your kind understanding.

### 1. Outline

Due to the decrease in air transportation volume caused by the global spread of the new coronavirus, transportation costs have skyrocketed, and for the time being, EMS special surcharges equivalent to this additional costs will be introduced in some zones from Tuesday, June 1, 2021.

### 2. Special surcharge applies to the following mail:

EMS

### 3. Special surcharge applies to the following zones:

Second Zone (Oceania, North America, Central America, Middle East, Europe)

### 4. Others

- (1) If there are any changes to the zones or regions covered, or to the amount of surcharges, etc., we will notify the customers separately.
- (2) As electronic customs clearance data became mandatory from Friday, January 1, 2021, please use the International Mail My Page Service(\*) when sending items, as handwritten EMS labels may result in delays in customs clearance or return of the items.

For your information, the postal service of the U.S. has informed us that in principle, items

with handwritten labels cannot be sent to the U.S.

In addition, the International Mail My Page Service is easy and convenient to send mail without the need for handwriting, so please register for it as soon as possible in preparation for the resumption of the service.

(\*) For details on the “International Mail My Page Service,” please visit the following website.

[https://www.post.japanpost.jp/intmypage/whatsmypage\\_en.html](https://www.post.japanpost.jp/intmypage/whatsmypage_en.html)