

International Mail Rate Schedule

As of January 1, 2026

✓ To prepare and create labels, please use the International Mail My Page Service.

When sending international mail containing goods and other items, the Universal Postal Convention requires that Electronic Advance Data (EAD), which digitizes the sender's and recipient's name and address and content information, be sent to the customs authorities of the destination country/territory in advance in order to improve security and customs clearance efficiency. Since EAD cannot be sent with handwritten labels, please use the International Mail My Page Service, a free web-based shipping tool.

International Mail My Page Service

What is International Mail My Page Service? 🔍

https://www.post.japanpost.jp/intmypage/whatsmypage_en.html



✓ When sending postal items to European and other countries/territories, it is recommended that you transmit HS codes or sub-codes of goods.

Effective September 22nd, 2023, when sending international mail containing goods to European and other countries/territories as well as other countries/territories, it is recommended that you transmit HS codes or sub-codes of goods as EAD. If no code or the wrong code is transmitted, there is a risk that the postal item may be delayed in clearing customs or returned to the sender, or the addressee may have to pay excessive duties based on a decision by destination Customs. For more details, please check the website below.

*The HS code is used for classifying exported and imported products.

Sending HS Codes for mail to European and other countries

EAD HS codes 🔍

https://www.post.japanpost.jp/int/ead/europe_en.html



✓ Sending goods with a total value exceeding 200,000 yen (goods subject to export declaration)

An export declaration to the customs authority is required. You can also entrust the export declaration procedure to Japan Post. For details, please check the website below.

Sending goods with a total value exceeding 200,000 yen (goods subject to export declaration)

International mail export declaration 🔍

https://www.post.japanpost.jp/int/index_en.html



✓ Delivery may not be possible depending on the destination country/territory. Please check in advance.

Depending on the destination country/territory or mailing method, there may be a suspension of service or delay in delivery. In addition, conditions such as prohibited import items and mail size vary depending on the destination country/territory. Please check the "Latest Information on Suspension of Service, Delivery Delays, etc." and "Information by Country/Territory for International Mail" before shipment.

Check here for the Latest Information on Suspension of Service, Delivery Delays, etc.

Check whether international mail is accepted in the destination country. 🔍

https://www.post.japanpost.jp/int/information/overview_en.html



✓ If this is your first time to send a package overseas, please check here.

Beginner's guide for sending packages overseas

First time for sending international mail 🔍

https://www.post.japanpost.jp/int/howto/index_en.html



EMS is the fastest international mail service for sending up to 30 kg of documents and goods to over 120 countries/territories worldwide.

¥ Rate table

(Yen)

Zone	Zone 1	Zone 2	Zone 3			Zone 4			Zone 5
Countries/territories	China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)	Oceania, Canada, Mexico, Middle East, Europe			U.S. (including Guam and other U.S. territories)			Central and South America (excluding Mexico) Africa
Weight (Up to)			Rates	Extra charges	Total	Rates	Extra charges	Total	
~500g	1,450	1,900	2,900	250	3,150	3,500	400	3,900	3,600
~600g	1,600	2,150	3,100	300	3,400	3,700	480	4,180	3,900
~700g	1,750	2,400	3,300	350	3,650	3,900	560	4,460	4,200
~800g	1,900	2,650	3,500	400	3,900	4,100	640	4,740	4,500
~900g	2,050	2,900	3,700	450	4,150	4,300	720	5,020	4,800
~1.0kg	2,200	3,150	3,900	500	4,400	4,500	800	5,300	5,100
~1.25kg	2,500	3,500	4,350	650	5,000	4,950	1,040	5,990	5,850
~1.5kg	2,800	3,850	4,800	750	5,550	5,400	1,200	6,600	6,600
~1.75kg	3,100	4,200	5,250	900	6,150	5,850	1,440	7,290	7,350
~2.0kg	3,400	4,550	5,700	1,000	6,700	6,300	1,600	7,900	8,100
~2.5kg	3,900	5,150	6,500	1,250	7,750	7,100	2,000	9,100	9,600
~3.0kg	4,400	5,750	7,300	1,500	8,800	7,900	2,400	10,300	11,100
~3.5kg	4,900	6,350	8,100	1,750	9,850	8,700	2,800	11,500	12,600
~4.0kg	5,400	6,950	8,900	2,000	10,900	9,500	3,200	12,700	14,100
~4.5kg	5,900	7,550	9,700	2,250	11,950	10,300	3,600	13,900	15,600
~5.0kg	6,400	8,150	10,500	2,500	13,000	11,100	4,000	15,100	17,100
~5.5kg	6,900	8,750	11,300	2,750	14,050	11,900	4,400	16,300	18,600
~6kg	7,400	9,350	12,100	3,000	15,100	12,700	4,800	17,500	20,100
~7kg	8,200	10,350	13,700	3,500	17,200	14,300	5,600	19,900	22,500
~8kg	9,000	11,350	15,300	4,000	19,300	15,900	6,400	22,300	24,900
~9kg	9,800	12,350	16,900	4,500	21,400	17,500	7,200	24,700	27,300
~10kg	10,600	13,350	18,500	5,000	23,500	19,100	8,000	27,100	29,700
~11kg	11,400	14,350	20,100	5,500	25,600	20,700	8,800	29,500	32,100
~12kg	12,200	15,350	21,700	6,000	27,700	22,300	9,600	31,900	34,500
~13kg	13,000	16,350	23,300	6,500	29,800	23,900	10,400	34,300	36,900
~14kg	13,800	17,350	24,900	7,000	31,900	25,500	11,200	36,700	39,300
~15kg	14,600	18,350	26,500	7,500	34,000	27,100	12,000	39,100	41,700
~16kg	15,400	19,350	28,100	8,000	36,100	28,700	12,800	41,500	44,100
~17kg	16,200	20,350	29,700	8,500	38,200	30,300	13,600	43,900	46,500
~18kg	17,000	21,350	31,300	9,000	40,300	31,900	14,400	46,300	48,900
~19kg	17,800	22,350	32,900	9,500	42,400	33,500	15,200	48,700	51,300
~20kg	18,600	23,350	34,500	10,000	44,500	35,100	16,000	51,100	53,700
~21kg	19,400	24,350	36,100	10,500	46,600	36,700	16,800	53,500	56,100
~22kg	20,200	25,350	37,700	11,000	48,700	38,300	17,600	55,900	58,500
~23kg	21,000	26,350	39,300	11,500	50,800	39,900	18,400	58,300	60,900
~24kg	21,800	27,350	40,900	12,000	52,900	41,500	19,200	60,700	63,300
~25kg	22,600	28,350	42,500	12,500	55,000	43,100	20,000	63,100	65,700
~26kg	23,400	29,350	44,100	13,000	57,100	44,700	20,800	65,500	68,100
~27kg	24,200	30,350	45,700	13,500	59,200	46,300	21,600	67,900	70,500
~28kg	25,000	31,350	47,300	14,000	61,300	47,900	22,400	70,300	72,900
~29kg	25,800	32,350	48,900	14,500	63,400	49,500	23,200	72,700	75,300
~30kg	26,600	33,350	50,500	15,000	65,500	51,100	24,000	75,100	77,700

List of countries/territories providing EMS service

The service area is limited in some countries/territories.

Zone 1 China, South Korea, Taiwan
China / Republic of Korea / Taiwan
Zone 2 Asia(excluding China, South Korea, Taiwan)
India / Indonesia / Cambodia / Singapore / Sri Lanka / Thailand / Nepal / Pakistan / Bangladesh / Philippines / Bhutan / Brunei / Vietnam / Hong Kong / Macao / Malaysia / Myanmar / Maldives / Mongolia / Laos
Zone 3 Oceania, Canada, Mexico, Middle East, Europe
[Oceania] Australia / Cook Islands / Solomon / New Caledonia / New Zealand / Papua New Guinea / Fiji
[North America (excluding the U.S.)] Canada / St. Pierre and Miquelon / Mexico
[Middle East] United Arab Emirates / Israel / Iraq / Iran / Oman / Qatar / Kuwait / Saudi Arabia / Syria / Turkey / Bahrain / Jordan / Lebanon
[Europe] Iceland / Ireland / Azerbaijan / Andorra / Italy / Ukraine / Great Britain / Estonia / Austria / Netherlands / Guernsey / North Macedonia / Cyprus / Greece / Croatia / San Marino / Jersey / Switzerland / Sweden / Spain / Slovakia / Slovenia / Czech Republic / Denmark / Germany / Norway / Hungary / Finland / France / Bulgaria / Belarus / Belgium / Poland / Portugal / Malta / Monaco / Latvia / Lithuania / Liechtenstein / Romania / Luxembourg / Russian Federation
Zone 4 U.S. (including Guam and other U.S. territories)
United States of America / Guam / Saipan
Zone 5 Central and South America(excluding Mexico), Africa
[Central and South America] Argentina / Uruguay / Ecuador / El Salvador / Guadeloupe / Cuba / Costa Rica / Colombia / Jamaica / Chile / Trinidad and Tobago / Panama / Paraguay / Barbados / French Guiana / Brazil / Venezuela / Peru / Honduras / Martinique
[Africa] Algeria / Uganda / Egypt / Ethiopia / Ghana / Gabon / Kenya / Ivory Coast / Sierra Leone / Djibouti / Zimbabwe / Sudan / Senegal / Tanzania (United Rep.) / Tunisia / Togo / Nigeria / Botswana / Madagascar / South Africa / Mauritius / Morocco / Rwanda / Reunion

Size and weight limits

- Maximum length = 1.5m or less
- Maximum length + Circumference = 3m or less
- Weight = 30kg or less

*Allowable sizes and weights may vary depending on the destination country/territory.

Damage compensation

If an EMS item is damaged or the contents are partly missing during delivery, compensation up to a maximum of 2 million yen is paid for the actual loss.

Compensation for content valued under 20,000 JPY is free of charge. The compensation amount can be increased by paying an extra fee of 50 JPY for each 20,000 JPY. The upper limit on compensation is 2,000,000 JPY. Please indicate on the required form your desired compensation from the table that corresponds to the value of your EMS item.

Valuables that cannot be sent

- Coins, bank notes, paper money
- Securities of any kind payable to the bearer, traveler's checks
- Processed or unprocessed platinum, gold or silver, precious stones and other valuables

Discount services

Discount Rate per Submission (Submission at one time)

Total number of shipments per submission(More than)	10~	50~	100~
Discount Rate	10%	13%	15%

[Discount Requirements]

- Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

Discount Rate per Month

Total number of shipments per submission(More than)	50~	100~	300~	500~	1,000~	5,000~
Discount Rate	10%	15%	18%	20%	22%	23%

[Discount Requirements]

- Limited to post-payment of postage.
- Discount Rate per Submission and Discount Rate per Month cannot be used at a time

Annual Volume Discount

Total number of shipments per submission(More than)	6,000~	8,000~	10,000~	15,000~	30,000~	60,000~	120,000~
Discount Rate	20%	21%	22%	23%	24%	25%	26%

[Discount Requirements]

- Limited to post-payment of postage. *Please apply using a designated application form until the 15th of the month previous to the starting month.
- It applies if more than 6,000 items were sent during the past year counting back from the month previous to the month of application.
- There is a special system for those customers whose number of posted items for the previous year did not reach 6,000 items, but they are planning to send over 6,000 items during the following year.
- When the annual discount applies, discount rate per submission or discount rate per month cannot be used.



International ePacket Light



This service is for small packages (items up to 2 kg) sent by airmail with tracking, and delivered to the recipient's mailbox.

¥ Rate table

(including 370 yen for the international acceptance-record fee) (Yen)

Weight (Up to)	Zone	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
	Countries/Territories	China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)	Oceania, Canada, Mexico, Middle East, Europe	U.S. (Including overseas territories such as Guam)	Central and South America (excluding Mexico), Africa
100g or less		720	750	880	1,200	920
200g or less		820	870	1,060	1,410	1,180
300g or less		920	990	1,240	1,620	1,440
400g or less		1,020	1,110	1,420	1,830	1,700
500g or less		1,120	1,230	1,600	2,040	1,960
600g or less		1,220	1,350	1,780	2,250	2,220
700g or less		1,320	1,470	1,960	2,460	2,480
800g or less		1,420	1,590	2,140	2,670	2,740
900g or less		1,520	1,710	2,320	2,880	3,000
1kg or less		1,620	1,830	2,500	3,090	3,260
1.1kg or less		1,720	1,950	2,680	3,300	3,520
1.2kg or less		1,820	2,070	2,860	3,510	3,780
1.3kg or less		1,920	2,190	3,040	3,720	4,040
1.4kg or less		2,020	2,310	3,220	3,930	4,300
1.5kg or less		2,120	2,430	3,400	4,140	4,560
1.6kg or less		2,220	2,550	3,580	4,350	4,820
1.7kg or less		2,320	2,670	3,760	4,560	5,080
1.8kg or less		2,420	2,790	3,940	4,770	5,340
1.9kg or less		2,520	2,910	4,120	4,980	5,600
2kg or less		2,620	3,030	4,300	5,190	5,860

*The limitation on size and weight is the same as that for Small Packets. *No discount or compensation is offered in this product.

List of countries/territories providing International ePacket Light service

Please check Japan Post's website for details of the latest list of available countries/territories.

Zone 1 China, South Korea, Taiwan
China / Republic of Korea / Taiwan
Zone 2 Asia (excluding China, South Korea, Taiwan)
India / Indonesia / Cambodia / Singapore / Sri Lanka / Thailand / Nepal / Pakistan / Bangladesh / Philippines / Bhutan / Brunei / Viet Nam / Hong Kong / Macao / Malaysia / Myanmar / Maldives / Mongolia / Laos
Zone 3 Oceania, Canada, Mexico, Middle East, Europe
[Oceania] Australia / Kiribati / Cook Islands / Samoa / Tuvalu / New Caledonia / New Zealand / Vanuatu / Fiji / French Polynesia
[North America] Canada / Mexico
[Near and Middle East] United Arab Emirates / Israel / Iraq / Iran / Oman / Qatar / Kuwait / Saudi Arabia / Türkiye / Bahrain / Jordan / Lebanon
[Europe] Iceland / Ireland / Azerbaijan / Armenia / Italy / Ukraine / Uzbekistan / United Kingdom / Estonia / Austria / Netherlands / Kazakhstan / North Macedonia / Cyprus / Greece / Kyrgyz / Croatia / Gibraltar / Jersey / Switzerland / Sweden / Spain / Slovakia / Slovenia / Serbia / Czech Republic / Denmark / Germany / Norway / Hungary / Finland / France / Bulgaria / Belgium / Poland / Bosnia and Herzegovina / Portugal (including Azores and Madeira) / Malta / Latvia / Lithuania / Romania / Luxembourg
Zone 4 U.S. (Including overseas territories such as Guam)
United States of America / U.S. overseas territories / Wake Island / Northern Mariana Islands / Guam / Saipan / Puerto Rico / Virgin Islands / American Samoa / Midway Islands
Zone 5 Central and South America (excluding Mexico), Africa
[Central America and the West Indies] El Salvador / Guadeloupe / Cuba / Costa Rica / Jamaica / Dominican Republic / Trinidad and Tobago / Nicaragua / Panama / Honduras / Martinique
[South America] Argentina / Ecuador / Columbia / Chile / Brazil / Venezuela / Peru
[Africa] Algeria / Angola / Uganda / Egypt / Ethiopia / Ghana / Gabon / Gambia / Guinea / Kenya / Côte d'Ivoire / Democratic Republic of the Congo / Sierra Leone / Djibouti / Zimbabwe / Senegal / Tanzania / Tunisia / Togo / Nigeria / Benin / Madagascar / Republic of South Africa / Mauritius / Mauritania / Mozambique / Morocco / Liberia / Rwanda / Reunion

*Only U.S.A. destinations include overseas territories.

UGX (U-Global Express)



UGX (U-Global Express) is an international parcel delivery service from Japan Post that rapidly delivers parcels in collaboration with excellent overseas logistics partners. This service is a powerful support for business and a wide range of international shipping needs.

Please check here for enquires. ▶▶▶



Discount when sending multiple parcels to the same address

Trackable parcels

Support Delivered Duty Paid and Unpaid

No fuel surcharge

Pickup available

* A separate fee is required for handling of oversize packages.

● UGX Amazon FBA consolidated delivery service

This service assists with delivery to Amazon FBA warehouses in the United States, Canada, the United Kingdom, Australia, and Singapore. Simply send your parcel from a nearby post office to the UGX center, and we'll deliver it without the hassle of preparing the documents necessary for customs. Import procedures are handled by Japanese staff, ensuring a simple, convenient, and reliable service.

* Amazon is a trademark of Amazon.com, Inc. and its affiliated companies.

● Service for cross-border import EC deliveries from overseas

This service utilizes manifest customs clearance to assist with cross-border import EC business, offering end-to-end delivery from overseas to the buyer. To meet customer needs, in addition to direct shipments from overseas, we can also provide partial service starting from import customs clearance in Japan to domestic delivery.

● UGX for shipments to the United States

We provide both "UGX for US" at the same or lower rates than EMS charges, as well as "UGX for US special rate (to individual residences)" that are further discounted for deliveries only to individuals. Delivered Duty Paid is available. Shipments are accepted at the post office in the same way as with EMS and other international mail.

Regular International Mail



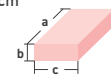
This service delivers letters, small and light documents, and packages overseas. Printed matter and small packets can be sent at a lower cost than EMS/International Parcels.

Letters · Postcards · Greeting Cards Rate table (Yen)

Type	Zone	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	worldwide
		Countries/territories	China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)	Oceania Canada Mexico Middle East Europe	U.S. (including Guam and other U.S. territories)	
		Weight	Air				Surface
Letters	Standard	~ 25g	120		140	160	120
		~ 50g	190		220	260	190
	Nonstandard Mail weighing more than 50 g is treated as nonstandard-sized mail even if the size is within the limits.	~ 50g	230		280	320	
		~ 100g	340		420	500	320
		~ 250g	520		720	910	590
		~ 500g	790		1,260	1,570	1,090
	~ 1kg	1,460	1,490	2,250	2,860	3,000	1,850
	~ 2kg	2,200	2,690	4,130	5,000	5,520	2,980
Postcards		100 yen per piece worldwide					90
Greeting cards		120		140	160	-	

*The minimum weight category for letters transported by surface mail will be changed to 25g. *Surface Mail does not distinguish between standard and non-standard-sized items. *Greeting cards such as Christmas cards and other cards for congratulations and condolences weighing 25 grams or less and completely sealed can be sent as standard-sized letters (only by airmail).

Size and weight limits

Type	Maximum weight	Dimension	
		Largest	Minimum
Postcards	-	Length 23.5cm Width 12cm *Length must be at least 1.4 times greater than width.	Length 14cm Width 9cm *Length must be at least 1.4 times greater than width.
Letters	Standard	50g	Length 23.5cm Width 12cm Thickness 1cm
	Nonstandard	2kg	*Rolled items a(Length)=90cm a+2b(Diameter)=104cm
Greeting cards	25g		
Printed Matter	5kg	*Except rolled items a(Length)=60cm a+b+c=90cm	*Except rolled items Length=14cm Width=9cm
Small Packets	2kg		*Small Packets Length=14.8cm Width=10.5cm
Postal items for the blind*	7kg		

*Postal items for the blind are free of charge.

Printed Matter Rate table (5kg or less) (Yen)

Zone	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	worldwide
Countries/territories	China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)	Oceania Canada Mexico Middle East Europe	U.S. (including Guam and other U.S. territories)	Central and South America (excluding Mexico) Africa	
		Air				Surface
~ 50g		180		250	260	~ 50g 170
~ 100g		290		390	440	~ 100g 320
~ 200g		410		600	720	~ 250g 480
~ 300g		530		810	1,000	~ 500g 790
~ 400g		650		1,020	1,280	
~ 500g		770		1,230	1,560	
~ 600g	840	970	1,400	1,870	1,840	
~ 700g	940	1,090	1,580	2,080	2,100	
~ 800g	1,040	1,210	1,760	2,290	2,360	~ 1.0kg 1,290
~ 900g	1,140	1,330	1,940	2,500	2,620	
~ 1.0kg	1,240	1,450	2,120	2,710	2,880	
~ 1.1kg	1,340	1,570	2,300	2,920	3,140	
~ 1.2kg	1,440	1,690	2,480	3,130	3,400	
~ 1.3kg	1,540	1,810	2,660	3,340	3,660	
~ 1.4kg	1,640	1,930	2,840	3,550	3,920	
~ 1.5kg	1,740	2,050	3,020	3,760	4,180	
~ 1.6kg	1,840	2,170	3,200	3,970	4,440	~ 2.0kg 2,190
~ 1.7kg	1,940	2,290	3,380	4,180	4,700	
~ 1.8kg	2,040	2,410	3,560	4,390	4,960	
~ 1.9kg	2,140	2,530	3,740	4,600	5,220	
~ 2.0kg	2,240	2,650	3,920	4,810	5,480	
~ 3.0kg	2,940	3,550	5,520	6,800	7,780	~ 3.0kg 3,040
~ 4.0kg	3,640	4,450	7,120	8,500	9,880	~ 4.0kg 3,740
~ 5.0kg	4,340	5,350	8,720	10,200	11,980	~ 5.0kg 4,440

Small Packets Rate table (2kg or less) (Yen)

Zone	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	worldwide
Countries/territories	China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)	Oceania Canada Mexico Middle East Europe	U.S. (including Guam and other U.S. territories)	Central and South America (excluding Mexico) Africa	
		Air				Surface
~ 100g	350	380	510	830	550	~ 100g 480
~ 200g	450	500	690	1,040	810	~ 250g 600
~ 300g	550	620	870	1,250	1,070	
~ 400g	650	740	1,050	1,460	1,330	~ 500g 800
~ 500g	750	860	1,230	1,670	1,590	
~ 600g	850	980	1,410	1,880	1,850	
~ 700g	950	1,100	1,590	2,090	2,110	
~ 800g	1,050	1,220	1,770	2,300	2,370	~ 1.0kg 1,300
~ 900g	1,150	1,340	1,950	2,510	2,630	
~ 1.0kg	1,250	1,460	2,130	2,720	2,890	
~ 1.1kg	1,350	1,580	2,310	2,930	3,150	
~ 1.2kg	1,450	1,700	2,490	3,140	3,410	
~ 1.3kg	1,550	1,820	2,670	3,350	3,670	
~ 1.4kg	1,650	1,940	2,850	3,560	3,930	
~ 1.5kg	1,750	2,060	3,030	3,770	4,190	
~ 1.6kg	1,850	2,180	3,210	3,980	4,450	~ 2.0kg 2,200
~ 1.7kg	1,950	2,300	3,390	4,190	4,710	
~ 1.8kg	2,050	2,420	3,570	4,400	4,970	
~ 1.9kg	2,150	2,540	3,750	4,610	5,230	
~ 2.0kg	2,250	2,660	3,930	4,820	5,490	

Special Service (Yen)

Type	Additional rates
Registered Mail ¹	460
Insured Mail ²	50

*1 Excluding items transported by surface.

*2 Service is not available to some countries and territories.

*The registered mail service for sending small packets and sending goods for the blind was discontinued as of December 31, 2025.

Registered international Mail

Option Service



This service records the acceptance and delivery of international mail items and compensates for actual damage within a certain amount in the event that mail is damaged or not delivered.

Discount services

For mail that meets the following conditions, registered mail postage (460 yen) is discounted by up to 140 yen by using an international registered mail label.

Discount Rate per Submission (Submission at one time) (Yen)

Registered Mail rates	Discount Rate per Submission	Sorting Discount	Shipment Discounts such as Collection and Delivery Branch Discount	Total discount	Discounted registered mail postage
460	More than 10 items	40	-	40	420
	More than 50 items	50	20	90	370
	More than 100 items	60		100	360

*Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

*Shipping discounts such as a collection and delivery branch discount apply when items are sent from Japan Post branches or international post offices.

*Sorting discounts and shipping discounts such as a collection and delivery branch discount apply when 50 or more items are sent at one time.

Discount Rate per Month (Yen)

Registered Mail rates	Discount Rate per Submission	Sorting Discount	Shipment Discounts such as Collection and Delivery Branch Discount	Total discount	Discounted registered mail postage
460	More than 50 items	40		80	380
	More than 100 items	60		100	360
	More than 300 items	75	20	115	345
	More than 500 items	80		120	340
	More than 1,000 items	90		130	330
	More than 5,000 items	100		140	320

*Limited to post-payment of postage.

Damage compensation

If registered mail is damaged or contents are partly missing during delivery, compensation up to a maximum of 6,000 yen is paid for the actual loss.

Notes before sending international mail

! Prohibited items

If you mail prohibited items, they may be confiscated, discarded, or returned according to the postal laws and regulations of the destination country/territory. The main prohibited items are noted below.

- Items offered with intent to defraud
- Anything for which payment of the charge due is knowingly withheld
- Narcotics and psychotropic substances
- Obscene or immoral items
- Counterfeit or pirated articles
- Articles prohibited by the destination country/territory
- Items which, due to their nature or the way in which they are packaged, pose a threat to postal personnel or the general public or which may be harmful to other parcels, postal facilities or the property of a third party
- A document containing correspondence addressed to a specific person, private documents (excluding documentary records) to be exchanged between persons other than the sender and recipient (including those in the same domicile)
- Explosive or combustible substances, radioactive materials and other hazardous substances
- Live animals (except as otherwise provided for by Japan Post)
- Items prohibited by law from being transported or distributed

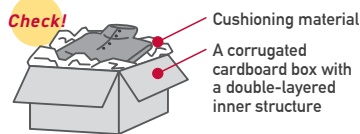
! Packing

Shipments to overseas destinations go through more handling points than domestic shipments. In order to ensure safer and more secure delivery of your valuable package, please refer to the following examples as a guide to ensure that your package is appropriately prepared for international transportation.

[Packing examples]

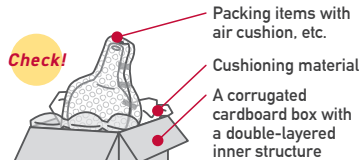
• Clothing and other non-fragile items

Place the item(s) in a strong, sturdy outer box (such as a corrugated cardboard box with a double-layered inner structure) with sufficient cushioning material.



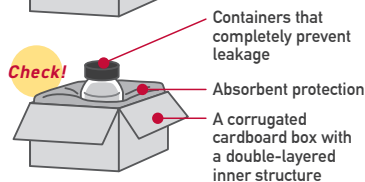
• Fragile items such as glassware

Wrap the items individually with an air cushion or similar material and place in a sturdy outer box. Please pack enough cushioning material so that the items do not come in contact with other articles or the top, bottom or sides of the box. All specially shaped tips and protrusions should be protected by wrapping them with air cushion or other material or by wrapping them with tape.



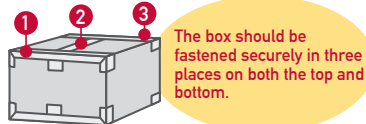
• Liquid or easily liquefiable

Put in a container that is completely leak-proof and place face up. Pack in a suitable protective material that will absorb liquid in case of damage or leakage and place in a sturdy outer box.



• Outer box










Fasten the top and bottom in three places firmly. Please apply more tape as needed if the contents are heavy or if the packaging should be reinforced.



! Dangerous goods for air transportation

Dangerous goods for air transportation are defined by the Civil Aeronautics Act as those which may threaten the safe operation of aircraft, endanger aircraft or airport facilities, or harm the health of passengers, flight crew, or airport employees. Dangerous goods for air transportation cannot be sent via international mail, regardless of the type of mail item or means of transportation. (Please note that such items cannot be accepted even as surface mail.)

Examples of non-sendable goods dangerous for air transportation

1 Explosives Fireworks, Firecrackers, Ammunition, Gunpowder, flares, fuses, igniter cords, airbag inflators 	2 Compressed gases Butane lighter fuel, Diving tanks, Camping gas, Butane gas, Sprays, Oxygen cylinders, gas lighters, gas cylinders 	3 Flammable liquids Oil lighters, Paint, adhesives, Alcoholic, Perfume, gasoline 
4 Flammables Substances Matches, Charcoal 	5 Oxidizing Substances Oxygen generating chemicals, Peroxide/Bleaching powder 	6 Toxic and infectious substances Pesticides, Agricultural chemicals, Mercury-containing compounds, contagious pathogens, bacteria viruses, medical waste, diagnostic specimens 
7 Radioactive material 	8 Corrosives Liquid Batteries, Mercury, Hydrochloric acid 	9 Miscellaneous dangerous goods^{*1 *2} Magnetic substances Engines, Lithium batteries, Dry ice Substances that have anesthetizing or toxic effects on the human body and that may irritate or annoy 

*1 Lithium batteries installed inside equipment (limited to those meeting certain criteria) can be posted as international mail. (This service is not available to certain countries and territories.) *2 Mobile phone batteries and full wireless earphones (separate earphone body and charging case) cannot be sent by international mail.

! Conditions for sending lithium batteries

*Excluding some destination countries/ territories.

Some devices that use lithium batteries can be sent by international mail, while others cannot.

• Equipment that can be sent

Ex. Digital cameras, Tablets, Mobile phones, Smart phones, Laptop computers, handheld game consoles, Video cameras

• Equipment that cannot be sent

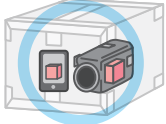
Equipment that cannot be sent because it uses large, high-capacity lithium batteries
 Ex. Equipment for filming used by broadcasters, etc.
 Batteries for electric bicycles, electric wheelchairs, AED
 Batteries for in-house power generation during power outages
 Batteries for industrial equipment

Lithium batteries must be installed in or built into the equipment.

[Examples of non-sendable items]

- 
- A lithium battery packed by itself
 - Lithium batteries packed together instead of being installed in the equipment.

The number of lithium batteries that can be sent in a single mailing is limited.

- Up to four lithium battery cells
Or
 - Up to two lithium assembled batteries
- Ex. One smart phone and one digital video camera
- 

For detailed information and inquiries about international postal services

Japan Post Website

International Mail



Customer Service Center

Toll Free

0120-5931-55

Mobile Phone

0570-046-666

For English

0570-046-111

https://www.post.japanpost.jp/int/index_en.html

*Calling charges apply.

Hour [Daily] 8:00~21:00

*You cannot call from overseas.